TORC final workshop

« Industrial companies » experience
Working on a railroad track
Plato’s imagination of our ‘reality’ ……..
Context and scope of TORC game experience

• Core task (what is our main business)

• Target of the TORC experience:
  • For whom
    • For about 950 operational workers
    • Organisational role (operators, management etc.)
    • Job position of personnel involved
      • Work preparer
      • Planning people
      • Forman/Technical leader (for the technical work)
      • LWB/LLV (guarding the safety envelope)
  • For what situation (normal operations/everyday surprises, crises-emergency management,....)

• What were the expectations?

• What was the process leading to the involvement in the project?
Working hard to play it safe .......
Feedback

Added value from the game

• The game has helped us to look for small changes

• We have learned a lot about how to train our safety employees always to take the five steps when they notice a (little) change (situational awareness, check the consequences, anticipate, take a decision and evaluate if it is safe again

• We have trained that with 950 safety related employees in our ‘Winterschool’

Improvement needs

• Gaining information of the mind setting of the key employees which makes that the work is safely done

• Develop an assessment

• Training our key employees

• Learning from things that always let to a safe situation: what makes that things get write ? (not: what has gone wrong ?!)
And at the end of the line: we’re working safely