































SAFETEC Conditions associated with helicopter crashes

All fatal accidents have occurred in crashes. In order to identify root causes of helicopter crashes, a binary logistic regression analysis and correspondence analysis of incident data was performed (Asprang & Bye 2013).

- PAX operations
- Weather conditions
- Loss of control in the air ("loss of control in flight" LOC-I)
- Inadequate planning
- Pilot's age (younger pilots were more involved in crashes)
- Pilot's total number of flight hours (i.e. fewer than 1000 flight hours)
- Types of operators (small aerial work/PAX operators, foreign operators, and private pilots)





| SAFETEC AN ABS GROUP COMPANY | Tasks/operations | |
|---|---|--|
| Offshore helicopter transportation | Police/Ambulance | PAX/Aerial work |
| Two main operation Instrument flight | One main operation Time pressure as a part of the operation Instrument flight | A variety of different types of operations (and different SOPs) Some operation are highly «skilled based» and less «rule based» Some of the operations are regarded by the pilots as very challenging Visual flight |

| Offshore helicopter transportation | Police/Ambulance | PAX/Aerial work |
|--|--|--|
| | | |
| Required certificates: - EASA CPL - EASA IR - EASA ATPL - 800 - 1 000 flight hours (CHC HS and Bristow Norway) | Certificates: 80 % with IR 55 % with ATPL Average number of flight hours: 5 647 timer Average years of experience: 19 Ambulance/Police ry 28 % in Norway 30 % abroad 42 % Educational background and (AW/PAX and Ambulance/police) | Certificates: 27 % with IR 13 % with ATPL Average number of flight hours: 3 230 timer Average years of experience: 10 Military 1 % Civil in Norway 64 % Civil abroad 35 % type of helicopter operator lice) N=147 |

| SAFETEC AN ABS GROUP COMPANY | Technology | |
|--|---|---|
| Offshore helicopter transportation | Police/Ambulance | PAX/Aerial work |
| Only twin engine turbine (mainly Sikorsky S-92A and Eurocopter EC225) Navigation instruments Major equipment upgrades (e.g. monitoring systems HUMS, VHM etc.) | Only twin engine turbine Navigation instruments Average age of the fleet: 7 | Mainly helicopters with single engine turbine 27 % with piston engines No instruments Limited use of protective equipment (e.g. floats) Limited impact absorption/protection Average age of the fleet: 9 |



| SAFETEC AN ABS GROUP COMPANY | Work organization/operative support | |
|---------------------------------------|---|--|
| Offshore helicopter transportation | Police/Ambulance | PAX/Aerial work |
| Crew: • Two pilots | Crew (ambulance): • One pilot • Rescuer • Medical doctor | Crew: • One pilot • Use of «cargo handler» • Non controlled airspace • A variety of additional responsibilities |
| | • 45 % of the aerial work/PAX pilots claim that they always follow the SOP | • 25 % of the aerial work/PAX pilots claim that they always follow the SOP |

| SAFETEC AN ABS GROUP COMPANY | Training | |
|---|---|--|
| Offshore helicopter transportation | Police/Ambulance | PAX/Aerial work |
| 12 hours per year with simulator training (reduced from 16 hours) (HSS-3) | The extent of training is included in the contracts (ambulances) | No simulator training Training as a part transfer operations Some pilots have to pay for the use of the |
| | 91% of the ambulance/police pilots agree that they receive rotraining if they have not | helicopters when conducting e.g. recertification |
| | Conducted a specific operation in a while (N=48) With the exception of one respondent, all ambulance/police pilots agreed that they have received sufficient training in handling critical situations (N=45) | 48 % of the aerial work/PAX pilots agree that they receive retraining if they have not conducted a specific operation in a while (N=97). 62 % of the AW/PAX pilots claimed that they have received sufficient training in handling critical situations (N=95) |

| SAFETEC AN ABS GROUP COMPANY | Employment condition | |
|--|--|---|
| Offshore helicopter transportation | Police/Ambulance | PAX/Aerial work |
| All pilots employed by the offshore operators are full time employed | All pilots employed by the ambulance/police operators are full time employed 12 % of the pilots employed ambulance/police operators have additional employment outside the helicopter company | 22 % of the pilots employed by the AW/PAX operators only work part time 40 % of the pilots employed by AW/PAX have additional employment outside the helicopter company. 27 % of the pilots employed by AW/PAX have been temporary laid off once or several times by their present employer An assumed extensive use of freelance pilots in some companies «Fly for food» agreements <u>AW/PAX</u> The proportion operators of part time employed pilots <u>Small</u> 46 % Medium 11 % Large 2 % |

| SAFETEC AN ABS GROUP COMPANY | Organizations (Suppliers) | |
|---|--|--|
| Offshore helicopter transportation | Police/Ambulance | PAX/Aerial work |
| The largest helicopter companies in Scandinavia are within offshore flights in Norway: CHC Helicopter and Bristow Norway. In 2015 CHC has about 200 pilots, while Bristow Norway has about 155 pilots. | Two ambulance operators: "Norsk Luftambulanse and "Luftransport" "Luftransport" is also a provider of Aerial work and Scheduled flight with helicopters The police operator is integrated part of the police agency | 15 operators Analysis of company data shows that the majority of the aerial work/PAX companies have had negative operating profit over the past 5 years (Asprang & Bye 2013b) Foreign competitors (Swedish) Private pilots competes in some market segments, e.g. film/photo, Reindeer herding |
| owners | 94% of the ambulance/police pilots claimed that the manning situation was sufficient in order to maintain the safety in the organization. The corresponding percentage among AW/PAX pilots is 63 %. None of the ambulance/police pilots experienced pressure from the management to conduct a flight, even though they experience that the safety is in jeopardy. | 63 %. of the AW/PAX pilots claimed that the manning situation was sufficient in order to maintain the safety in the organization. 28 % of the AW/PAX pilots experience a pressure from the management to conduct a flight, even though they experience that the safety is in jeopardy. None of the ambulance/police pilots experienced such pressure. |



| SAFETEC AN ABS GROUP COMPANY | Customers and Regulators | |
|---|--|---|
| Offshore helicopter transportation | Police/Ambulance | PAX/Aerial work |
| PSA as additional regulator Oil and gas companies as customers are considered as responsible party in terms of helicopter safety and may impose stricter safety requirements in their contracts 2 main suppliers Additional requirements set by the oil companies Fixed day rate plus hourly compensation Strong labour unions, both among the pilots and the users of the helicopter services High media attention | Only one customer Police: a part of the agency Ambulance: «Luftanbulansetjenesten ANS» Additional requirements set by the customer Inadequate supervision Strong trade unions Other professions (and unions) involved in the operations High media attention | Many customer within different industries Price is often the only criteria for an assignment Predominately single assignments Inadequate supervision Weak trade unions Low media attention |









