

### Digitalization @Bilfinger

Digitalization of Industrial Services
Norway

Nicolas Spiegl I 30/11/2017

## Added Value for Our Clients E&T and MMO complement each other



### **E&T** – Engineering & Technologies



- Bundled expertise
- Faster roll-out of innovations
- Best practice transfer
- Approx. 9,000 employees



### **MMO** – Maintenance, Modifications & Operations



- Proximity to the customer
- Expertise on regional requirements
- High degree of flexibility
- Optimized capacity
- Approx. 23,000 employees

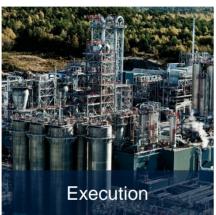




## Bilfinger SE – E&T World class engineering











### **Differentiated proposition**

- International Network:
   Strong position in Europe
- Engineering credentials
- Able to customize technical solution and project procedure
- Front runner digital engineering BIM Building Information Modeling: intelligent 3D model-based process to efficiently plan, design, construct, and manage buildings, infrastructure and process plants.
- Active in many different industries and markets: cross transfer of solutions and knowledges

## Bilfinger SE – MMO World class maintenance











### **Differentiated proposition**

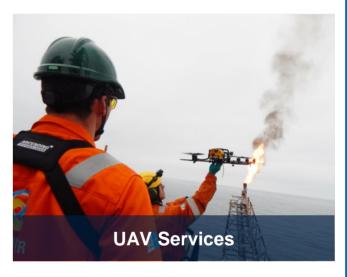
- Leading MMO provider in Europe
- Full service provider
- Proprietary and unique Bilfinger Maintenance Concept (BMC): Based on the experience of 23,000 maintenance professionals, 400 maintenance analysis and 100 partnerships
- International / regional footprint
- Health and safety excellence
- People excellence

## Bilfinger SE – Digital Center World class innovation









#### **Research and Innovation**

- Connectivity
- Al Solutions
- Predictive Maintenance

### **Design, Experience and Training**

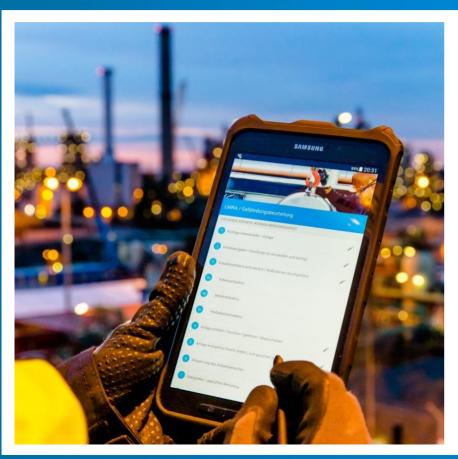
- Augmented Reality
- Mixed Reality
- Virtual Reality

### **New Technologies**

- Own Pilots and Drones
- Technology Expertise

## Bilfinger SE – Digital Powerhouse World class enablers



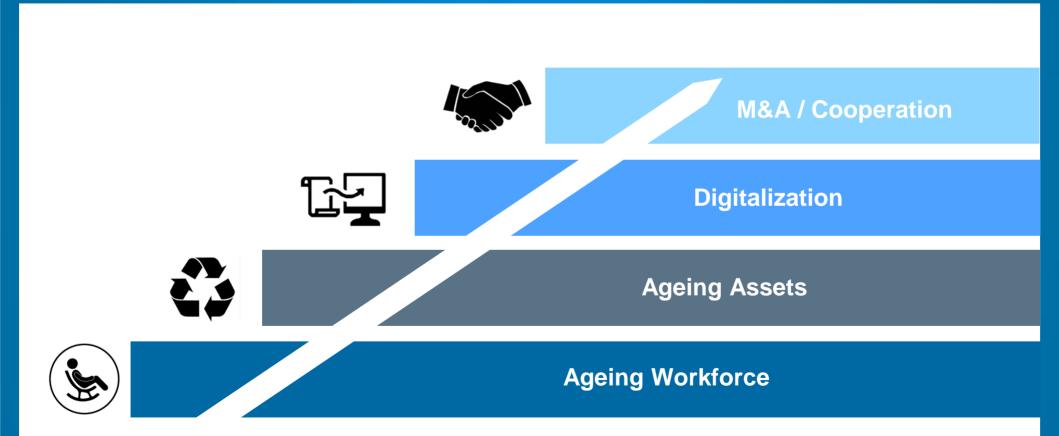


#### **Differentiated proposition**

- Integrated global IT
- In-house SAP consultants
- Application developer
- · Process automatization services
- Digitalization & Innovation Lab with CDO

## Trends "our observations" in our market Challenges and opportunities





## **Vision**Critical success factors









**Life-cycle solutions** 

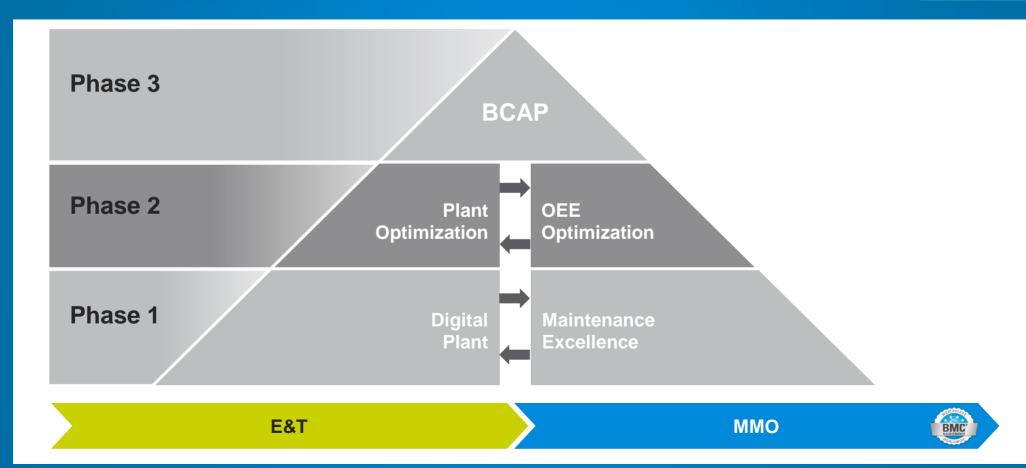
**Data driven decisions** 

Digitalization of knowledge

BCAP – Bilfinger Connected Asset Performance
Our digital approach to gain process plant excellence

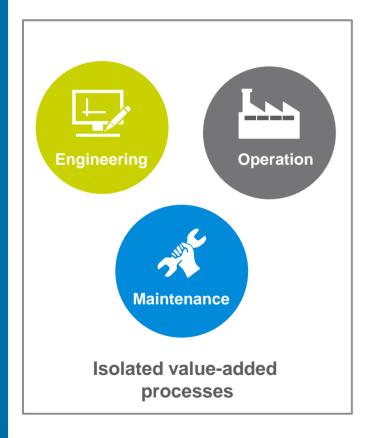
### **Bilfinger Connected Asset Performance (BCAP)**



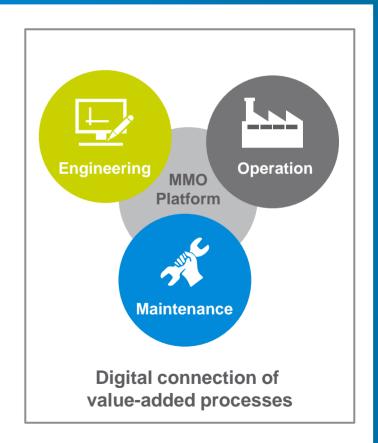


### The Backbone of BCAP: MMO Platform



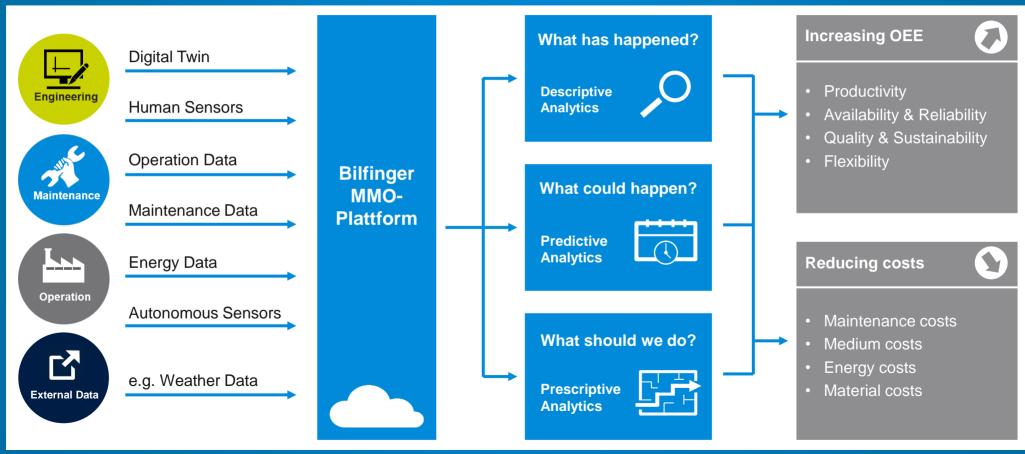






## **Bilfinger Connected Asset Performance (BCAP)**Overview





## MMO-Portal Connection between Bilfinger and client





**DIGITAL TWIN** 



**NOTFICATION CENTER** 



PLANT INTELLIGENCE



**KNOWLEDGE HUB** 



ASSET MONITORING



**RELIABILITY ADVISOR** 



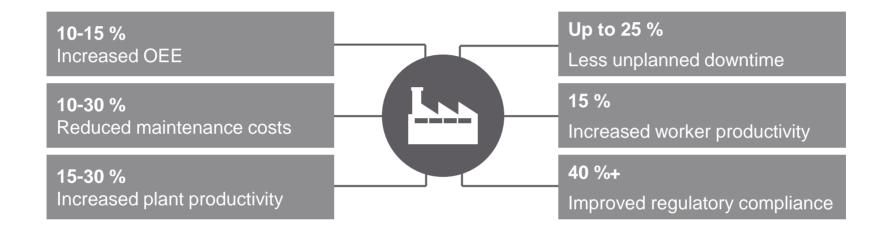
BMC® INTELLIGENCE





## Potentials of BCAP for the plant operator Value proposition





- Improved plant performance
- Reduced operating and maintenance costs
- Facilitated fulfillment of operator obligations

- Increased reliability and less unplanned downtime
- Increased plant productivity and lifetime extension of equipment

## BCAP: New Business Services for Clients Focus on new and innovative business model



01 Dig

### Digital Maintenance (Plug and Play)

- BMC® dashboard
  - l (
- · Reliability adviser
- Predictive Maintenance

02

### **Digital Operation Service**

- · Operation of utility plants
- Centralize digital operation management
- Digital OEE optimization

03

### **Connected Process Packages**

- As-built digital plant
- Remote optimization or operation support
- Data analytics & process improvement

04

### New Business Solutions

- MMO platform optimizer as a service
- Pay-per-use models
- · "Industrial Video Channel"

**BCAP** 

Bilfinger Connected Asset Performance

05

### Analytics and Consultancy

- Operational Digital Consultancy
- B(O)MA
- Implementation Digital Maintenance

### Bilfinger as Industrial Internet of Things (IIoT)-Translator



#### **Plant operator**



### **Digitalization hurdles**

- Complexity
- Market insights
- High risks

#### **Bilfinger**



### **Building bridges**

- Deep knowledge of customer needs and processes
- Comprehensive digitalization know-how
- Can realize digital potentials

### **Platform provider**



#### **Knowledge deficits**

- Needs of plant operators
- Processes of maintenance tasks
- Access to customers

**BILFINGER MAKES DIGITALIZATION WORK!** 

Digital Projects

## Project 1: COMOS – Engineering and Asset Management Platform Users of COMOS and Project Members



### Bilfinger Engineering Companies

#### **COMOS** users:

- Bohr und Rohrtechnik
- E.M.S.
- Engineering & Technologies
- GreyLogix
- Tebodin
- Tebodin Peters Engineering

#### Additional future users

- IAS (UK)
- Babcock Middle East

• ...

### Bilfinger MMO Platform



### **COMOS Platform (in Cloud)**



Cyber security and system Availability provided by Global IT

### Bilfinger Maintenance Companies

#### **COMOS** users:

- Bilfinger Maintenance
- Chemsery

#### Additional future users

- IS Norway
- IAS (UK)
- Babcock Middle East
- ...

## Project 3: Scrubber as a Service Share Economy Transferred to the Vessel Industry

No

Investment

Necessary



Financial and

**Technical** 

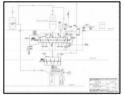
Guarantee

Sulfur Cap Guarantee to Lowest Fuel Price			
Payment	No Upfront Investment Just Pay-Per-Use	Duration	Contracts for 3, 5 or 10 Years
Scrubber	Installation, Maintenance, Insurance and any Risk Covered	Charterer	Fee is Transparent Passed on to the Charterer
Fuel price	Operator Chooses the Best Price Available on the Market	Balance sheet	Our Strategic Partner Takes the Scrubber on its Balance Sheet

Simple All-In-One Solution

### **Project 4: Al-Powered Digital Twin** Bilfinger's Approach







PID e.g. as PDF



**Legacy Plant Documentation** 



**BilFINGER Automated Processing** 



**Automated Classification** & Extraction





XML Output According to ISO 15926

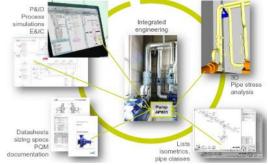




Tagged, Searchable **Documents & Tables** 







Digital Plant Documentation, e.g. COMOS

Manual Steps i.e. PID Drawing are Replaced by Artificial Intelligence





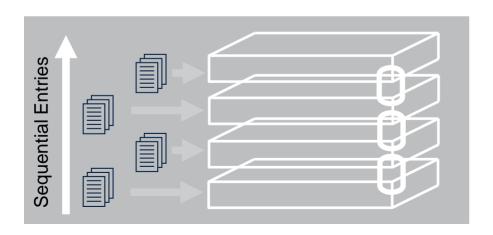


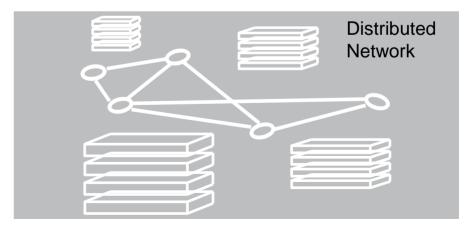
## Project 8: Blockchain Technology Blockchain for Industrial Service Applications



### What is a Blockchain

- 1. Distributed database replicated across a network of participants
- 2. Database entries are combined into blocks
- 3. Blocks are linked to each other in a sequential order
- 4. Method for validating new database entries and propagation across network





# WE MAKE DIGITALIZATION WORK.

Any more questions?