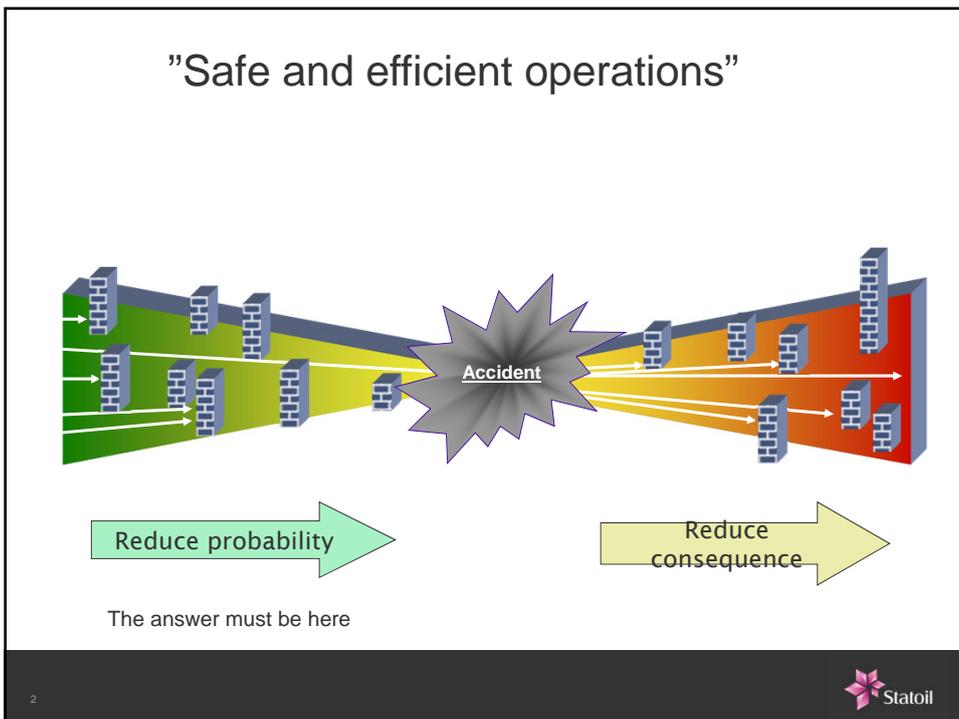




Training for operational efficiency
Human Factors in Control 16.10.2014 Oslo

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Operative Training Centre "mission statement"

- Contribute to safe, efficient and predictable operations through training in work processes (in "normal" operation")
- Establish a common understanding and practice of work processes
- **Develop leaders as coaches / trainers of their team to ensure compliance with governing documentation and active use of the C&L model**
- Contribute to experience transfer internally and across units to learn from each other
- Contribute to improvements in the Work Processes



3



The OTC training method



- Case-based training (relevance / realism)
- Leaders and teams train together (non-technical skills / C&L)
- Active learning principles (Telling ain't training)
- Face to face interaction with representatives from process owner functions

4



The OTC team

- A mix of:
 - Long term staff
 - Experienced leaders and specialists
 - Operative personnel on rotation
 - Leaders (e.g. oil installation managers)

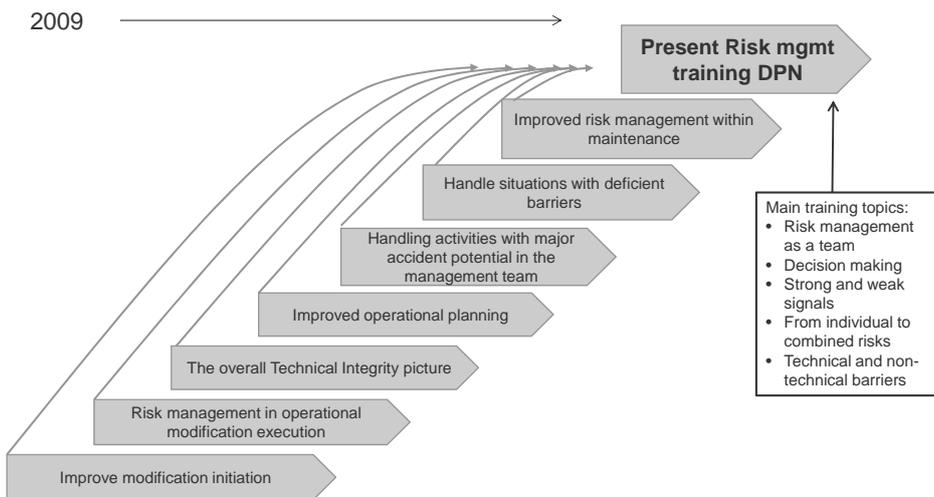
- Focus on own culture for learning and improvement
 - Immediate feedback and debriefs after training
 - Systematic assesment of performance through evaluation sessions (observing facilitators in action)



5



DPN training path prior to present training - the «building blocks»



6



