

Kost-nytte innen sikkerhet: Hva er prisen, hva er verdien, og hvordan prioritere blant tiltak?

Aida Omerovic

Seminar om kost-nytte analyse i en risikoevaluering

18. Feb. 2015

SINTEF

Innhold

- Hvorfor kost-nytte
- Hva er prisen?
- Hva er verdien?
- Hva er balansegangen?
- Hvordan velge blant tiltakene?



SOFTWARE
THINKTANK

Helping You Make The Right
Business Software Decisions.

[2014, SoftwareThinkTank]

Top 3 Reasons Business Owners Make Bad IT Decisions

When it comes to buying business management software, part of the battle is thinking about why business owners make bad decisions so you can avoid falling into the same traps.

Here are the Top 3 Reasons Business Owners Make Bad IT Decisions:

1. They fail to plan, they plan to fail.

Though this seems like a no-brainer, it's a crucial step that all too many business

reporters were working on a story about the multimillion-dollar fortune accumulated by relatives of China's Prime Minister Wen Jiabao, the Times report said.

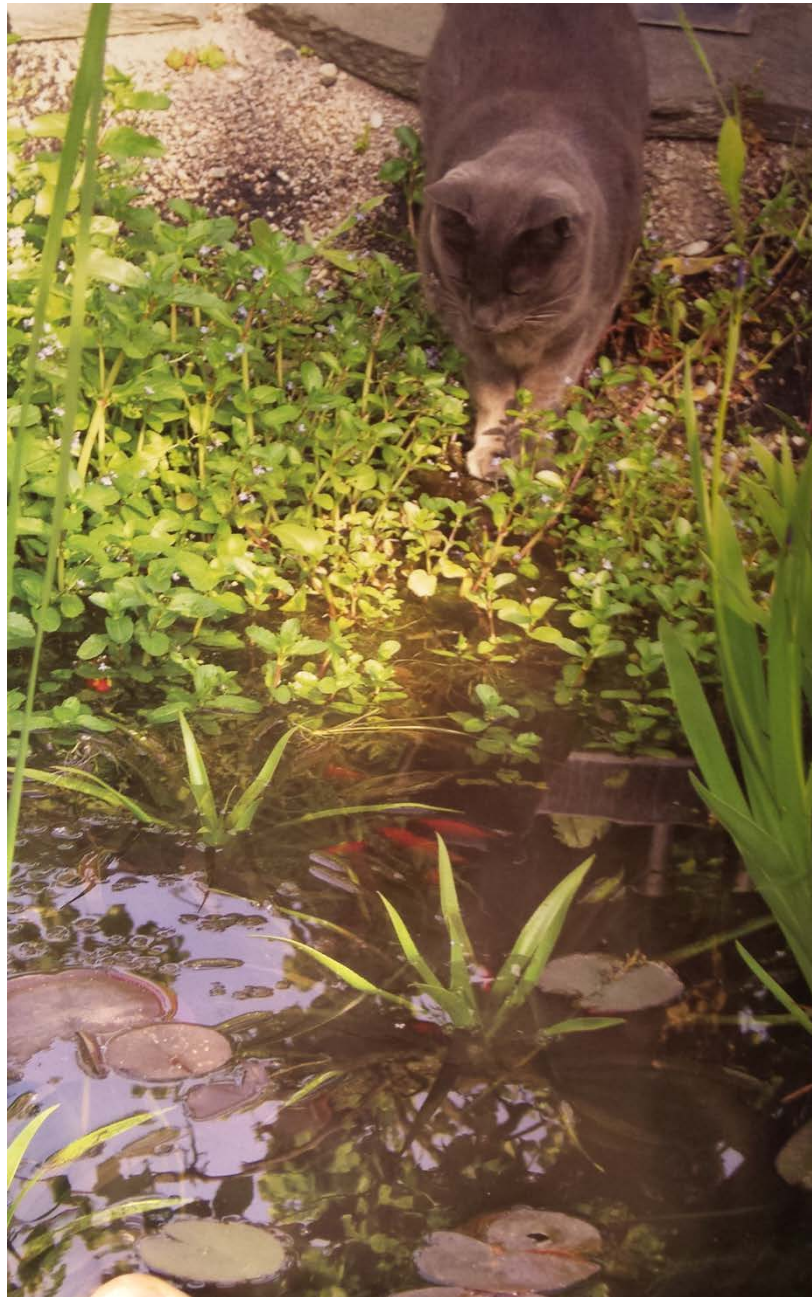
[2013, Constantine]



3,3

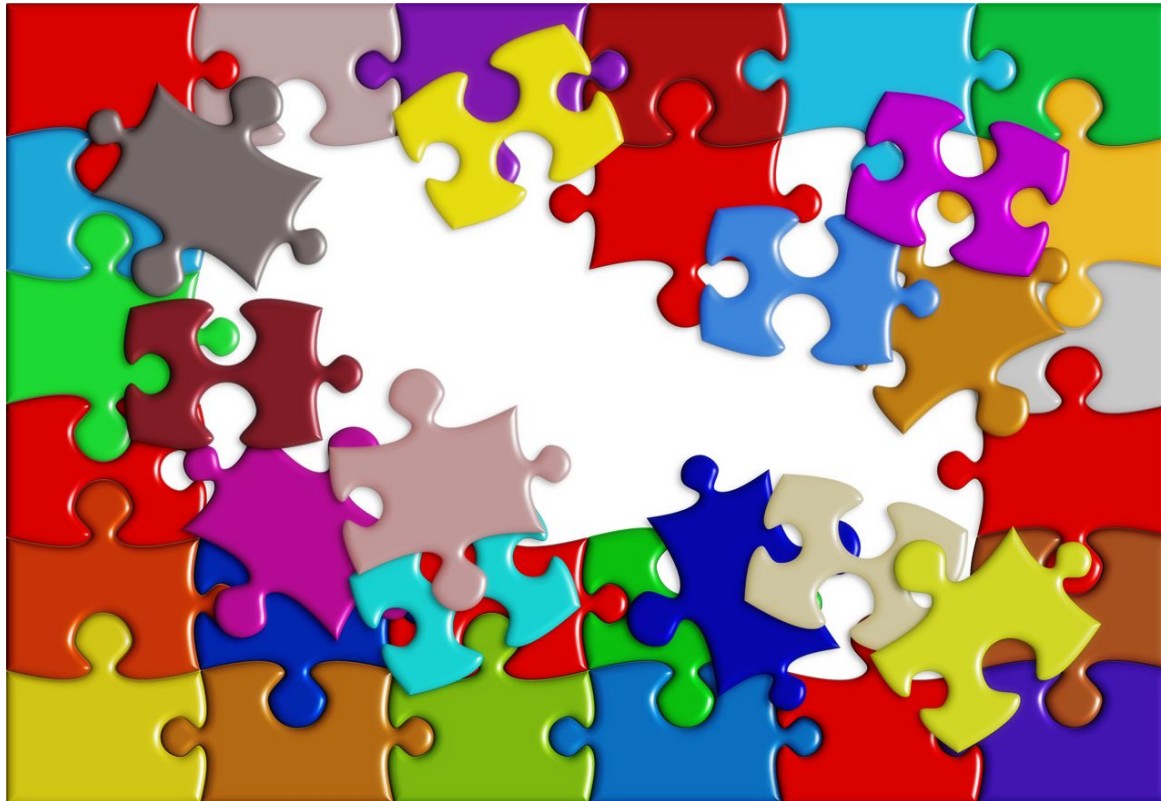
Kost-nytte innen sikkerhet er ikke bare penger inn og penger ut!

1. Sikkerhet oppnås gjennom en **kombinasjon** av tiltak som må settes sammen nøye. Det er ikke en komponent du kan sette inn eller ta ut.
2. Sikkerhet ivaretas overalt – i funksjonaliteten, i brukernes oppførsel, i arkitekturen, i policyen.
3. Sikkerhet balanseres med andre funksjonelle og ikke-funksjonelle hensyn, samt pris.
4. Sikkerhet er ikke binær – den oppnås i ulik grad og endres over tid.
5. Kost-nytte innen sikkerhet er ikke som en vanlig investeringsanalyse.

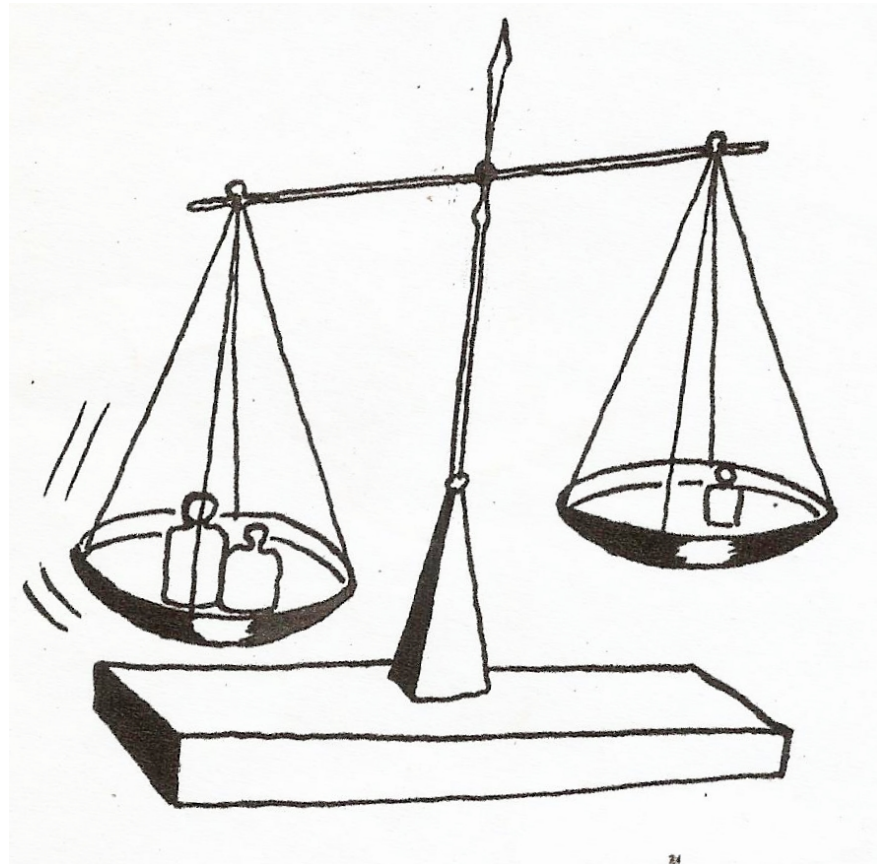


[2015, Pondteam]

Sikkerhet oppnås gjennom en **kombinasjon** av tiltak som
må settes sammen nøye



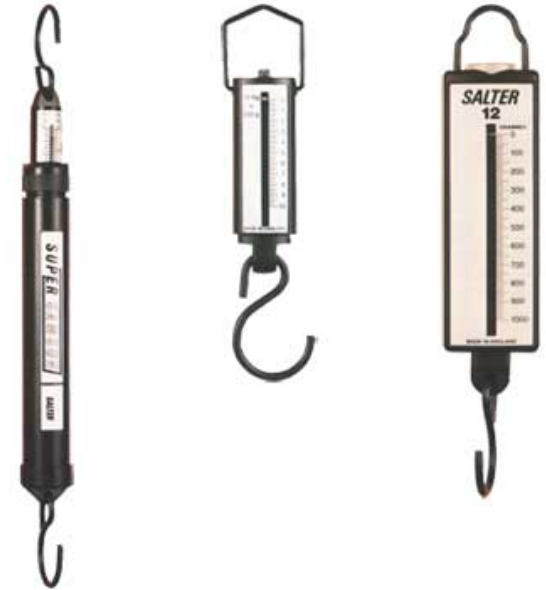
Sikkerhet balanseres med andre funksjonelle og ikke-funksjonelle hensyn



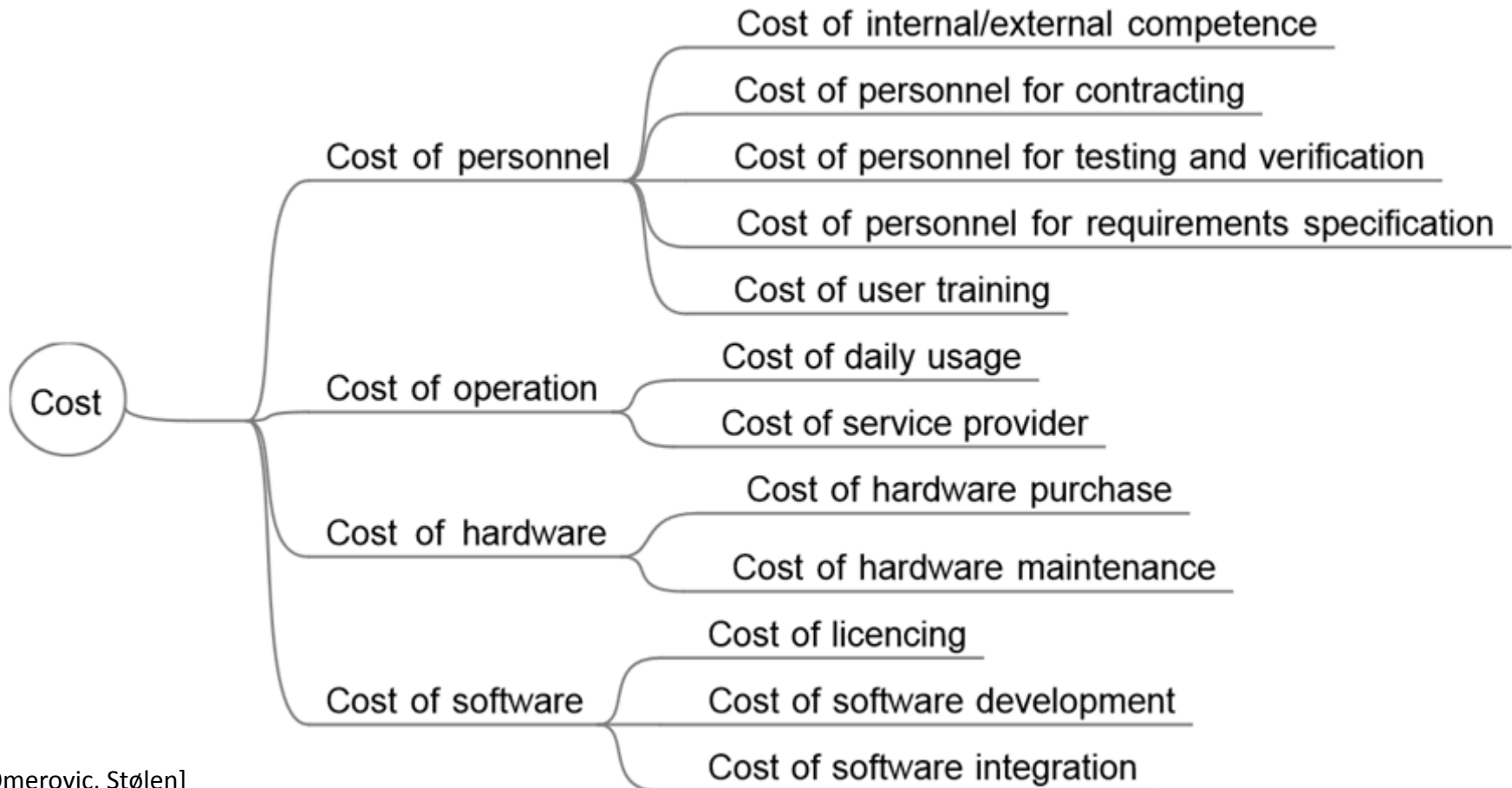
Sikkerhet oppnås i ulik grad og endres over tid



Kost-nytte for sikkerhet er ikke som en vanlig investeringsanalyse



Pris, prismodeller og usikkerhet



Pris, prismodeller og usikkerhet

Cloudorado beta
Cloud Computing Price Calculator

Calculate cloud server price and make custom IaaS cloud computing effort.

Windows Azure
Apprenda SaaSGrid
IBM Application Services
Oracle Public Cloud
VMWare CloudFoundry
Red Hat OpenShift
CloudBees RUN@Cloud
Heroku
Amazon Beanstalk
Google App Engine
WSO2 Stratos

database.com

Standard Users \$510
Light Users \$550
Records \$1080
Transactions \$580
Total/Month \$2720

Standard Users 54
Light Users 5.5K
Records 10900K
Transactions 8750K

What's included?
Every database.com account includes the following for free:

- 3 Standard Users
- 3 Administration Users
- 100,000 records
- 50,000 Transactions
- 1 Developer sandbox
- Developer community membership
- Support - Online case submission, 2-business-day responses. [See Premier Success Plans](#) for additional support offerings.

Instant access to your free database [Sign up now](#)

Men du kan bruke modeller fra mikroøkonomi

- Net present value
- Annual loss expectancy
- Real option analysis
- Return on security investment

$$ROSI = \frac{(\text{Risk Exposure} \bullet \% \text{ Risk Mitigated}) - \text{Solution Cost}}{\text{Solution Cost}}$$

I kombinasjon med risikoanalyse og trade-off analyse

Underbygget av empiriske data og simuleringer

What if...

Analyse og prioritering blant tiltakene

SensApp Case

[2015, A. Singh et al.]

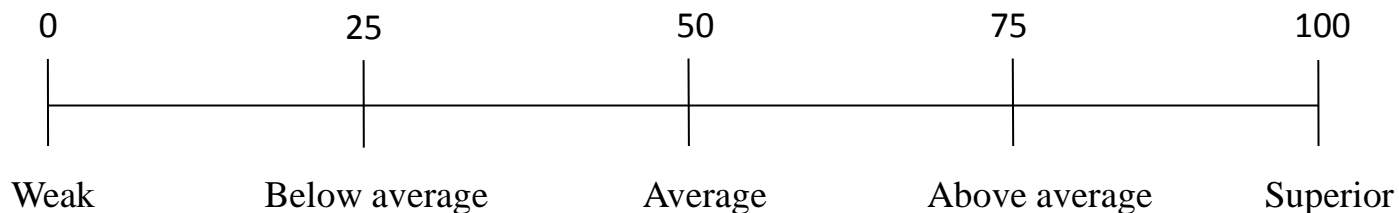
[2014, A. Singh et al.]

Systemet har en kostnad

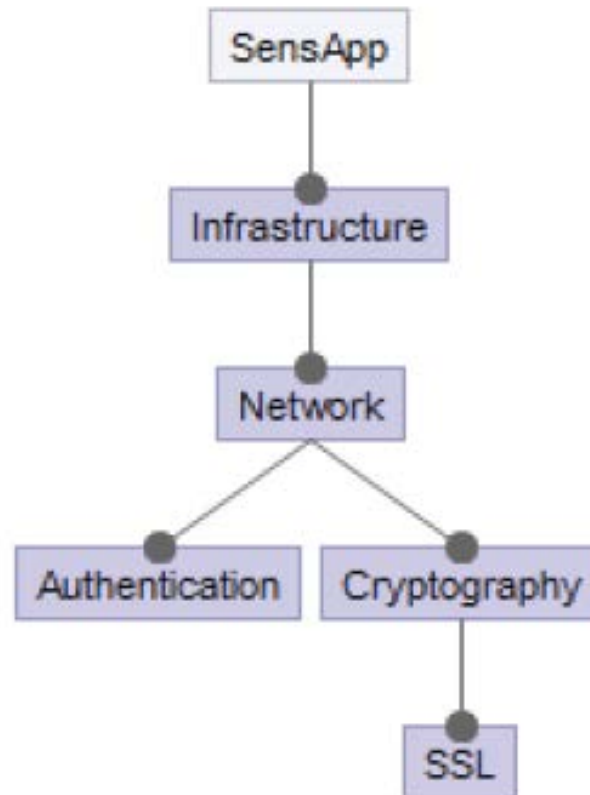
#	Cost type	Description	Acceptance value (NOK)	Present cost (NOK)
1	Migration	Costs related to service movement	< 30 000	10 000
2	Education	Costs related to personnel education	< 15 000	15 000
3	Licenses	Costs related to new or updated licenses	< 10 000	0
4	Infrastructure	Costs related to infrastructure	< 100 000	70 000
5	Support	Costs related to assistance and support	< 150 000	100 000
6	Software evolution	Costs related to software development and maintenance of SensApp	< 700 000	500 000
7	Other	Unforeseen costs	< 100 000	20 000
Total =			< 1105 000	715 000

Og kvalitet

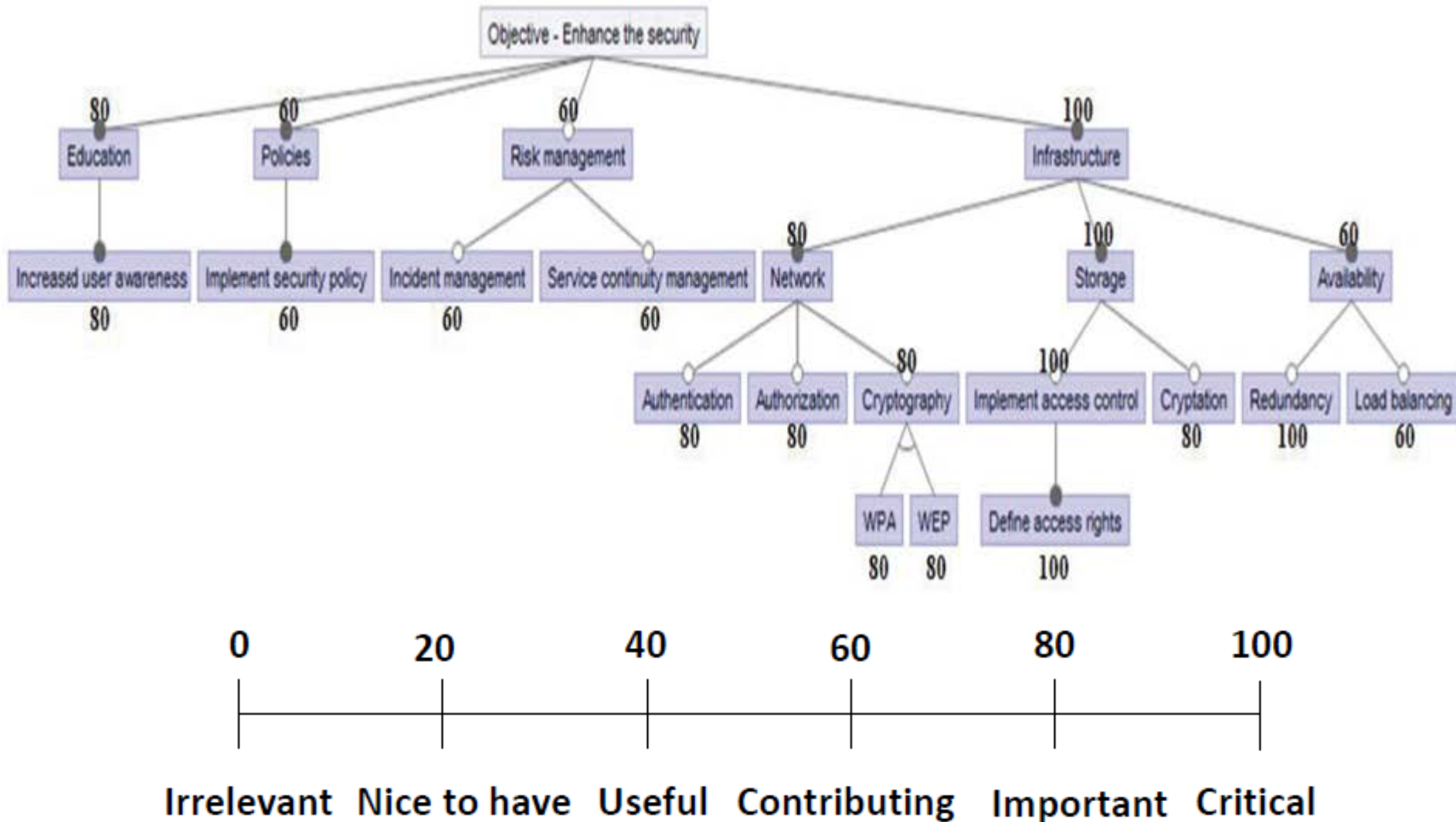
#	Quality characteristic	Description	Present value	Minimal acceptance value
1	Reliability	SensApp should constantly be able to perform its intended and required function on demand.	65	80
2	Response time	The elapsed time between the initiation of an action and the required response should be satisfactory.	75	60
3	Security	Users should be able to have secure access to personal data. Only authorized users should be able to access the data in question.	10	80
4	Accuracy of data	The accuracy of sensor data provided by SensApp should be close to the true value.	50	50/80



Og visse sikkerhetsfunksjoner



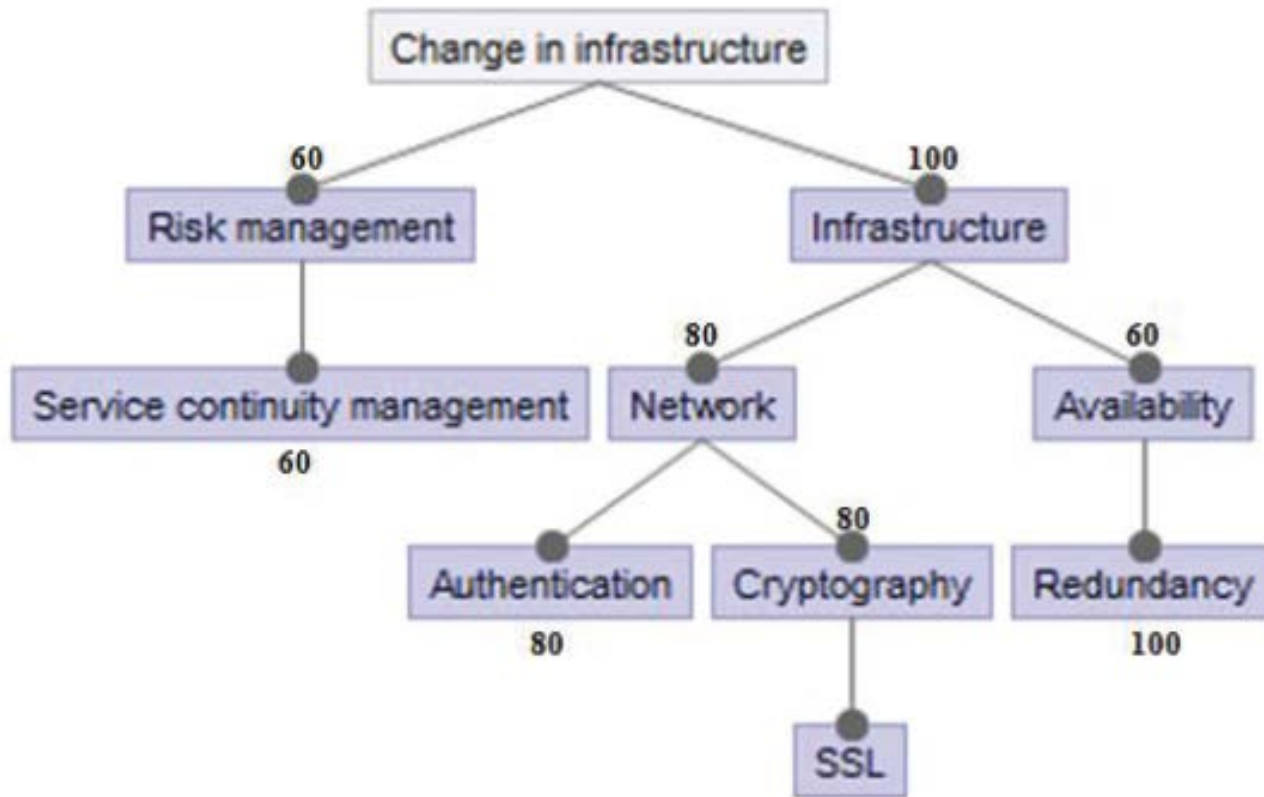
Men ideelt sett skulle sikkerheten...



Mulige tiltak

#		Description
A	Change in infrastructure	Infrastructure is defined as the technical base or fundament needed for the functioning of the service provided by SensApp.
B	Change of topology	Topology is defined as the configuration of the technical base or fundament needed for the functioning of the service provided by SensApp.
C	Change of licenses	Upgrading or purchasing enterprise and commercial software licenses for information security purposes.
D	Change of location	Geographical relocation of the infrastructure, the platform, and the environment that SensApp is based upon.
E	Update software	Update the current software version of SensApp involves implementation of various security mechanisms in the already existing solution of SensApp.

Tiltak A: vektet og aggregert

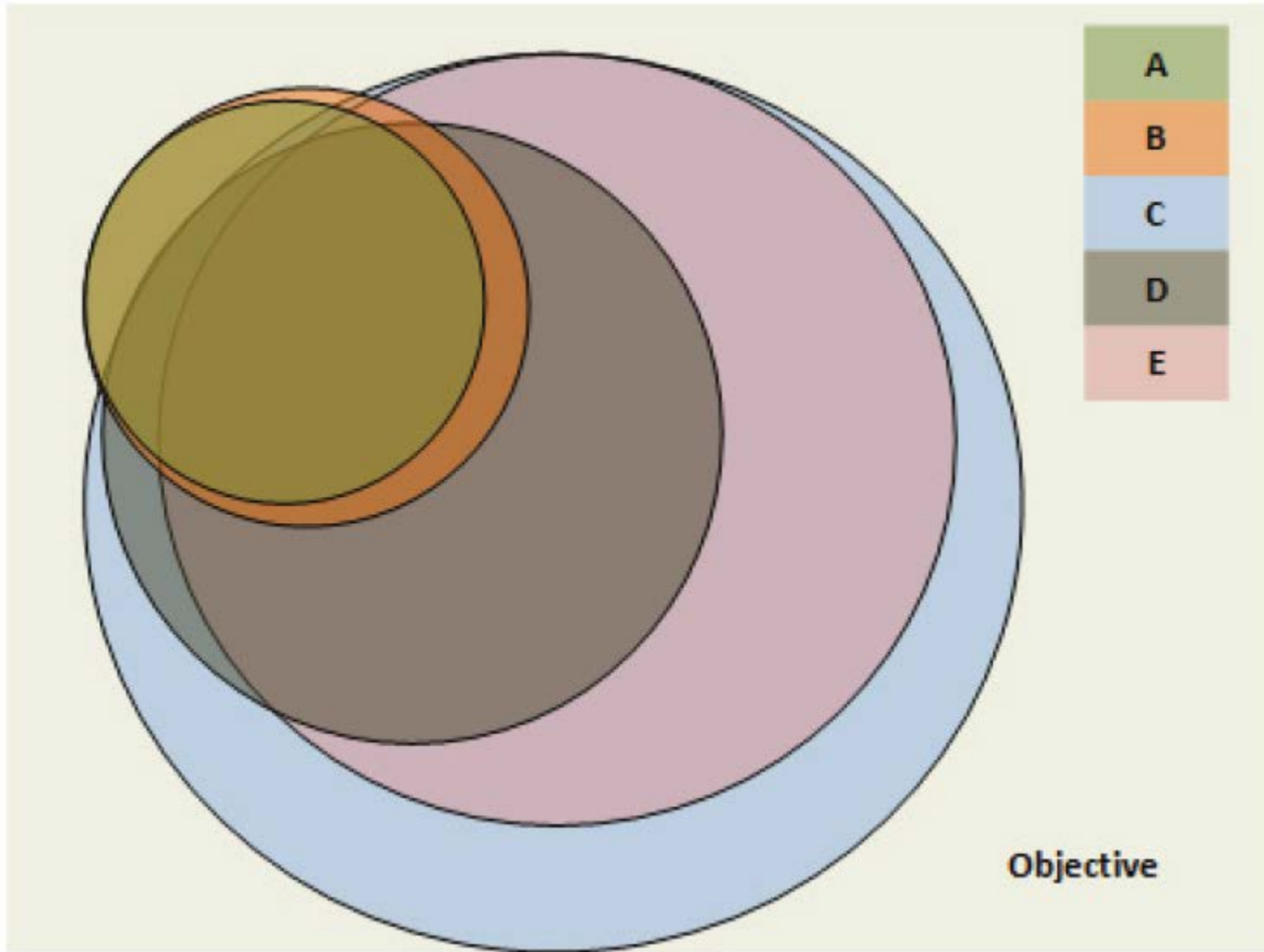


$$\frac{0}{300} + \frac{0}{300} + \frac{60}{300} \left(\frac{60}{120} \right) + \frac{100}{300} \left(\frac{80}{240} \left(\frac{80}{240} + \frac{0}{240} + \frac{80}{240} \left(\frac{80}{80} \right) \right) + \frac{0}{240} + \frac{60}{240} \left(\frac{100}{160} + \frac{0}{160} \right) \right) \approx 0.226$$

Grad av oppfyllelse og overlapp

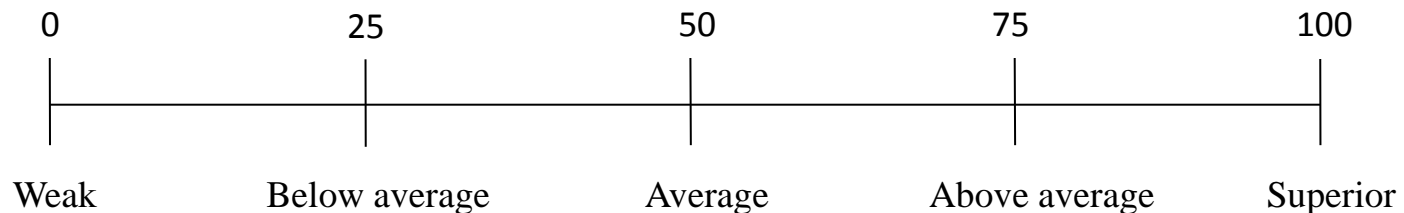
- Tiltak A: 0,226
- Tiltak B: 0,257
- Tiltak C: 0,917
- Tiltak D: 0,541
- Tiltak E: 0,717

	A	B	C	D	E
A		0.9	0.099	0.417	0.123
B	1		0.099	0.417	0.123
C	0.357	0.357		1	1
D	0.357	0.357	0.565		0.707
E	0.357	0.357	0.80	1	



Men så har de OGSÅ ulikt utslag på kvalitet

Decision alternative	Reliability (minimal: 80, present: 65)	Response time (60, 75)	Security (80, 10)	Accuracy of data (50/80, 50)
A	75	75	50	50
B	70	80	40	50
C	60	65	70	50
D	65	75	60	50
E	67	70	85	50
Weight [1...100]	80	75	85	70
Normalized weight	<i>0,3</i>	<i>0,2</i>	<i>0,3</i>	<i>0,2</i>



Og risiko (Tiltak A)

#	Risk	Likelihood	Consequence
1	Corruption of data during the replication process. Impact on security of data and storage.	Possible	Catastrophic
2	The data remains in the initial public cloud provider (not erased). Impact on security of the data.	Unlikely	Moderate
3	Someone may intercept data during the replication process due to low security (security breach). Impact on security of the data.	Possible	Major

		Consequence				
		<i>Insignificant</i>	<i>Minor</i>	<i>Moderate</i>	<i>Major</i>	<i>Catastrophic</i>
Likelihood	<i>Rare</i>					
	<i>Unlikely</i>			2		
	<i>Possible</i>				3	1
	<i>Likely</i>					
	<i>Certain</i>					

Og kostnad (Tiltak A)

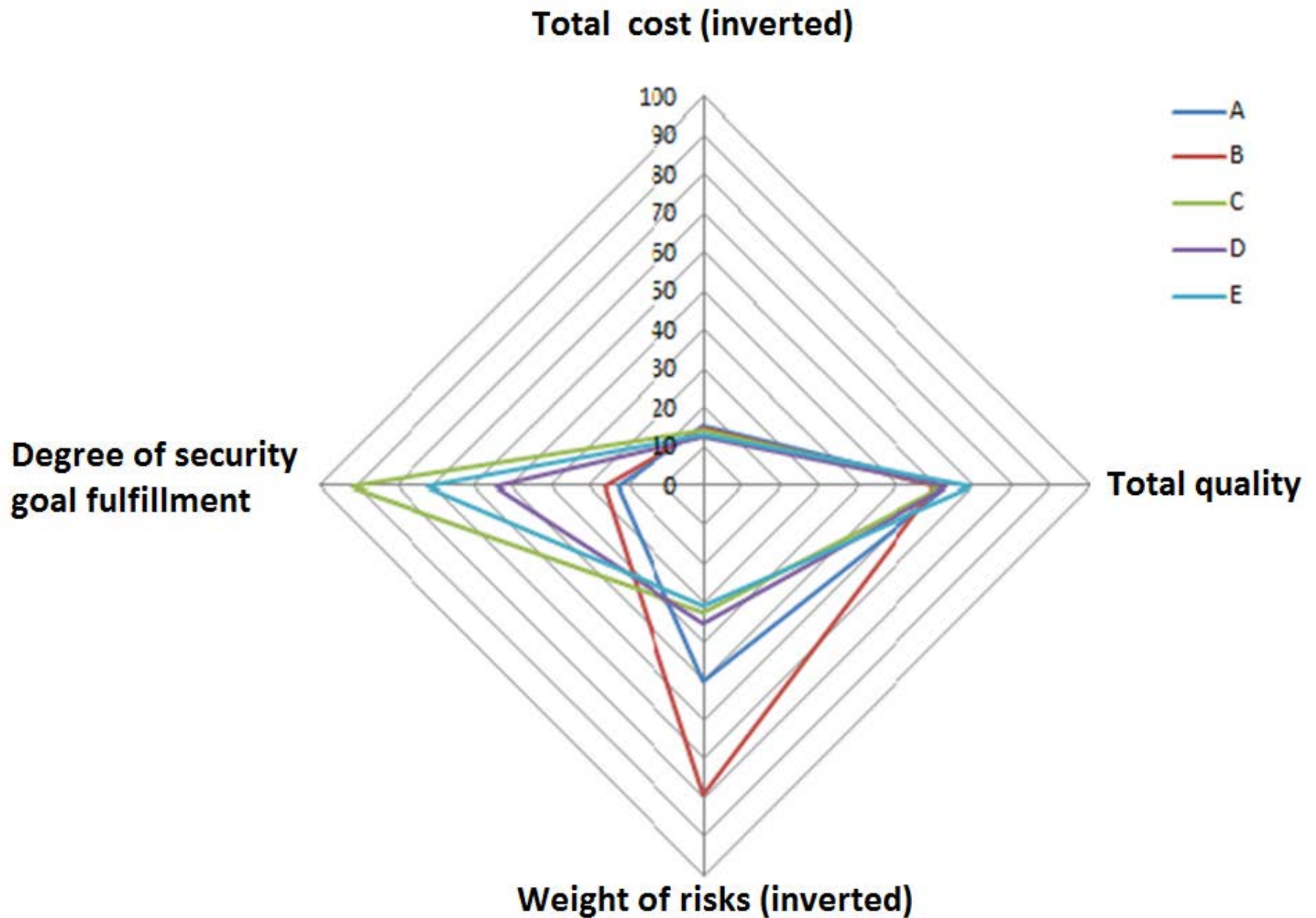
#	Cost type	Description	Monetary value (NOK)
1	Migration	Costs related to service movement	10 000
2	Education	Costs related to personnel education	15 000
3	Licenses	Costs related to new or updated licenses	0
4	Infrastructure	Costs related to infrastructure	75 000
5	Support	Costs related to assistance and support	100 000
6	Software evolution	Costs related to software development and maintenance of SensApp	500 000
7	Other	Unforeseen costs	20 000
Total =			720 000

Samlet sett...

Decision alternative	Total cost	Total quality	Weight of risks	Degree of fulfillment
A	65,2	62,5	20,0	22,6
B	67,0	59,7	12,6	25,7
C	70,0	61,7	30,5	91,7
D	80,5	62,7	28,2	54,1
E	77,4	68,8	32,4	71,7

Decision alternative	Total cost'	Total quality	Weight of risks'	Degree of fulfillment
A	15,3	62,5	50,1	22,6
B	14,9	59,7	79,2	25,7
C	14,4	61,7	32,8	91,7
D	12,4	62,7	35,4	54,1
E	12,9	68,8	30,9	71,7

Samlet sett...



Oppsummering

Kost-nytte innen sikkerhet er ikke bare penger inn og penger ut!

1. Sikkerhet ivaretas overalt – i funksjonaliteten, i brukernes oppførsel, i arkitekturen, i policyen. Det er ikke en komponent du kan sette inn eller ta ut.
2. Sikkerhet oppnås gjennom en **kombinasjon** av tiltak som må settes sammen nøye.
3. Sikkerhet balanseres med andre funksjonelle og ikke-funksjonelle hensyn, samt pris.
4. Sikkerhet er ikke binær – den oppnås i ulik grad og endres over tid.
5. Kost-nytte innen sikkerhet er ikke som en vanlig investeringsanalyse

Vi har vist en praktisk beslutningsstøtte-metode for analyse og prioritering av tiltakene, der sikkerhet, kvalitet, kost, og risiko er hensyntatt.

- [2013, Pitagorsky] George Pitagorsky. Decision Making – A Critical Success Factor. Available: <http://www.projecttimes.com/george-pitagorsky/decision-making-a-critical-success-factor.html>. Accessed: May 12th 2014.
- [2012, 24/7 Wall St.] 24/7 Wall St. The Worst Business Decisions of All Time. Available: <http://247wallst.com/special-report/2012/10/17/the-worst-business-decisions-of-all-time>. Accessed: May 12th 2014.
- [2011, Ottervig] Vegard Ottervig. IT-prosjekt til flere milliarder i vasken. Available: http://www.hardware.no/artikler/it-prosjekt_til_flere_milliarder_i_vasken/102281. Accessed: May 12th 2014.
- [2013, Zachariassen] Espen Zachariassen. Nav stanser IT-prosjekt til 3,3 milliarder. Available: <http://www.tu.no/it/2013/10/25/nav-stanser-it-prosjekt-til-33-milliarder>. Accessed: May 12th 2014.
- [2013, Constantin] Lucian Constantin. New York Times computer network breached by Chinese hackers, paper says. Available: http://www.computerworld.com/s/article/9236400/New_York_Times_computer_network_breached_by_Chinese_hackers_paper_says. Accessed: May 20th 2014.
- [2014, SoftwareThinkTank] SoftwareThinkTank. Top 3 Reasons Business Owners Make Bad IT Decisions. Available: <http://www.softwarethinktank.com/articles/top-3-reasons-business-owners-make-bad-it-decisions>. Accessed: May 12th 2014.
- [2015, Pondteam] Pondteam "Trädgårdsdammar" 2015
- [2015, A. Singh et al.] Avjot Garcha Singh, Aida Omerovic, Franck Chauvel and Nicolas Ferry "Towards Feature-driven Goal Fulfillment Analysis – A Feasibility Study" In Proc. of the Third Int. Conference on Model-Driven Engineering and Software Development, (MODELSWARD'15) Angers France
- [2014, A. Singh et al.] Avjot Garcha Singh, Aida Omerovic, Franck Chauvel and Nicolas Ferry "Analyzing Impacts of Adaptations on Cost, Risk, and Quality – An Experience Report" In Proc. of 13th Workshop on Adaptive and Reflective Middleware (ARM2014), Bordeaux, France.
- [2013, Omerovic, Stølen] Aida Omerovic, Ketil Stølen Paper "Characterizing and Fulfilling Traceability Needs in the PREDIQT Method for Model-based Prediction of System Quality" Published in International Journal on Advances in Systems and Measurements, Volume 6 n 1&2 2013