# a unified graphical expression

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#### The challenge

- Increasingly more technologically advanced equipment
- Increasing amount of equipment for the operators to relate to with complex user interfaces
- Too much equipment in the consoles causes poor ergonomic placement
- Increased load on the operator's working memory and less capacity to handle critical situations
- Small degree of standardization





## The goal

To increase operational safety in demanding maritime operations through:

- A complete re-redesign of the ship bridge environment, including consoles, levers and software user interfaces.
- User-centred design process where the human factor, ergonomics and user friendliness is the basis for development
- Introducing a more comfortable and safe working environment for both operators and service personnel



## **The Unified Bridge**

Give the operator a complete package including:

- Well preserved human factors, ergonomics and user friendliness from the physical aspect (consoles, levers and chairs), to the mental aspect concerning well designed and consistent user interfaces.
- Common alert management and dimming of lights reduces stress and mental load



## The Unified Bridge development



#### **Project development**

January 2011: Designing a new bridge concept for PSV

**Usability, Human Factors and & Ergonomics** 

To make a difference:

" If we want any changes? Well, I'm mostly happy. Yes, really! However... I'm not sure it is worth to mention... It is probably just a silly detail... A luxury problem?"

Taking all the "silly details" and "luxury problems" into account we came up with a concept that will improve operational safety and comfort onboard during demanding offshore operations.



#### **Bridge concept design decisions**

#### Main goal:

To design a bridge concept that suits the operator's needs by supporting:

- Good ergonomics
- Variation of work position
- Proximity to monitoring and controls (touch interfaces and levers)
- Flexibility suited to support operational preference
- Improved view of the aft deck to support a safer operation



### **Methods used**

- Preliminary Interviews with operators
- Observations of authentic operations
- On-site interviews





## **Design objectives**

- Increase operational safety
- Ergonomics
- Improved User Experience
- Simplify Operation
- Integrate 3<sup>rd</sup> party equipment
- Use available technology
- Flexibility to ship operations
- Required information at the right time





**Methods of verification** 

Hierarchical Task Analysis Checklists User studies utilising concept





- Realistic studies carried out in a ship simulator using state of the art eye tracking equipment
- Holistic bridge evaluations comparing interaction between operators and equipment
- Testing novel software and concept



# The workstations on the aft bridge are designed to:

- **Optimize** the operator's comfort
- Situation awareness: focus on the operation rather than on how to operate
- Visibility and reduced reflections: low reflections of sunlight and good visibility during daytime operations
- **Night vision:** reduced illumination to maintain good night-vision and a common dimming philosophy has been incorporated
- Easy access and exit: spacious passages between the windows and the workstations



## CONSOLES - varying height to support seated and standing working positions

The chair have the same measurements as today's operator chairs, however with the armrests attached to the consoles and not the chair.

> The consoles supports both working positions, seated and standing.

Highest point supports standing operation.

The selected heights are principles that adheres to DNV's classification rules (NAUT-OSV) in addition to the ergonomic standards of normal working area.

Lowest point is standard workbench height

## Field of vision (FOV)





Maritime classification FOV requirement

Removed displays from FOV.

Increased size of large displays from 19" to 24".

Large displays are now within reach for operation.

One to four 10" displays are available after preference from users and vessel specification.

No occlusions in FOV





#### Example – Field of vision (FOV)

#### **Automation & Control**

# Common Look & Feel

GUI Style Guide v2.0

#### A common platform for software

- Across applications and screen sizes

The goal:

- Define guidelines for the graphical user interface
- Principles for interaction and usability



#### The challenge

### Varity of different applications

- With different users and requirements
- With different user interfaces
- Living in different environments







#### **Finding common denominators**

#### **Common principles - a unified way of:**

- Navigating
- Handling and displaying
- alerts
- Unified application dimming and palettes
- Unified method for standard application settings.





## **Design philosophy**

Use of colour

- Restrictive
- Always represent the same

#### Interface palettes

- Adjustable to various light conditions
- Dark room tested



Day palette (for bright daylight)



Dusk palette (for dusk and dawn)



Night palette (to maintain night vision)



## **Navigation**

- Touch- screen friendly
- Clearly visible clickable objects
- Direct drill down
- Keeping hierarchy small
- Different navigation bar patterns
- For large and small applications







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AE



#### **Common symbols and icons**

- Common graphic style
- Common visualisation of states on objects
- Common library of icons







## **Alerts and notifications**

#### • Alert philosophy

- Aggregated alerts
- Visualisation philosophy for alert states
- Consistent usage of colour
- Different list types
  - Active alert
  - Notification
  - Alert history
- Alert groups and filtered alerts
- IEC 62288/ IMO resolution A.1021(26) standard for icons
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#### **Alerts**

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Power kW 1300 2000 2000 800 100 % 75 % 50 % 25 % MBus4 MBus1 MBus2 MBus3 . . . ~





Alarm on graphical representation

Oil temp. 1: 40 °C	Oil temp. 2: <mark>59 °C</mark>
Oil temp. 1: <b>40 °C</b>	Oil temp. 2: <b>59 °C</b>
Alert indication on single v	/alue



Bow 2		In CMD
Pitch: Rpm:	80% 15	



## A selection of GUI examples



#### Auxiliary system running on 10" screen



Propulsion and thrust control running on 10"



Dynamic positioning system, 24" screen



Automation system, 24"



## Award winning design



#### **Interaction design**



Chartered Institute of Ergonomics & Human Factors

#### WINNER ERGONOMICS DESIGN AWARD 2015

#### **Ergonomics design award**

For the innovative and user centred design of a ship bridge



#### End

Thank you for your attention