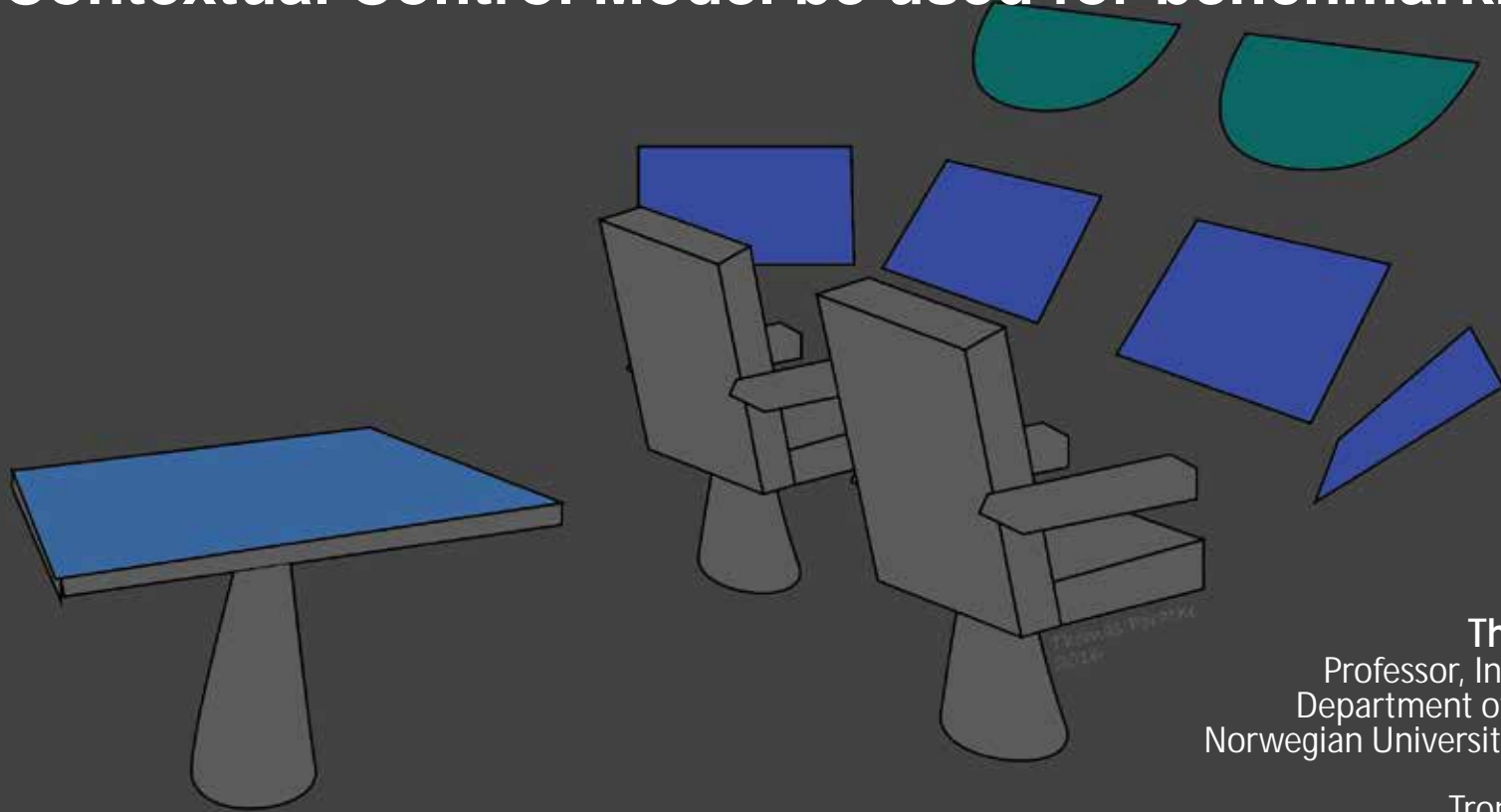


Designing HMIs for boat navigation

Can the Contextual Control Model be used for benchmarking?



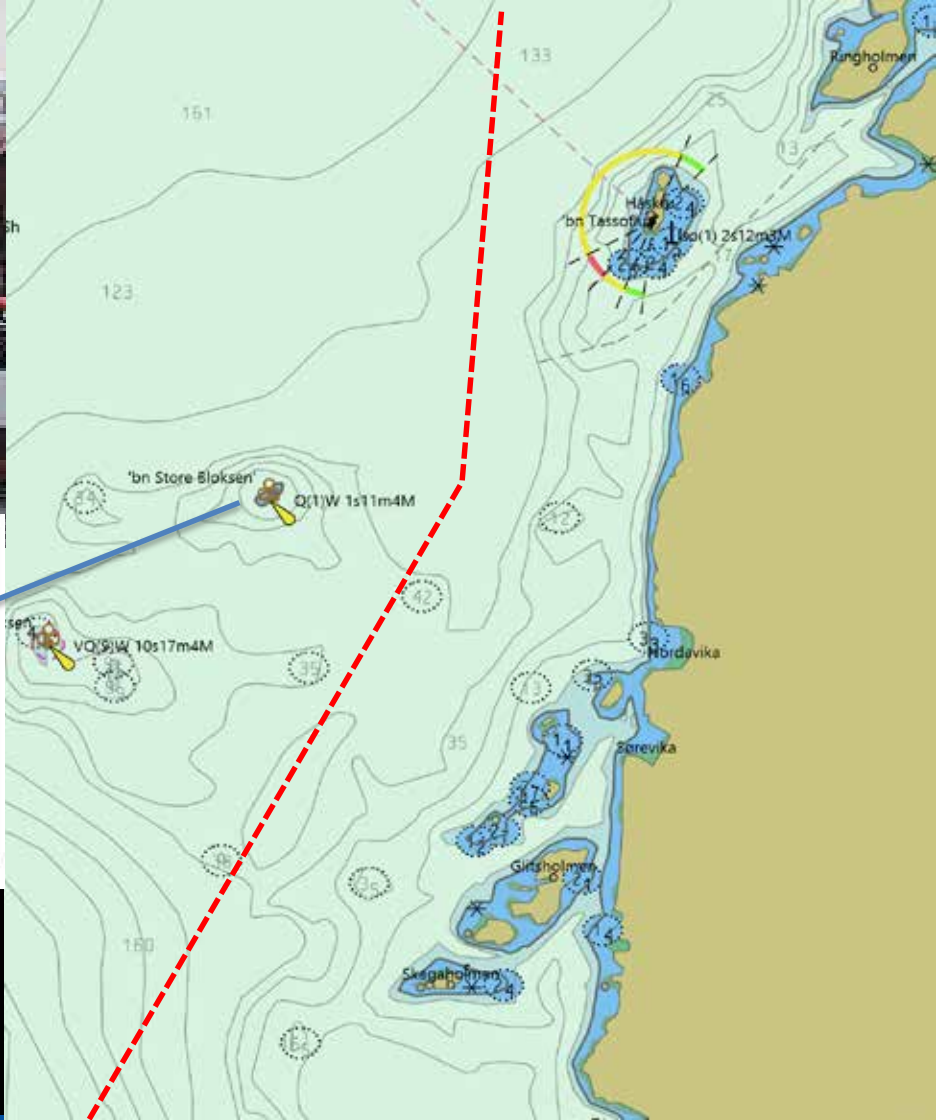
Thomas Porathe
Professor, Interaction design
Department of Product design
Norwegian University of Science and
Technology
Trondheim, Norway



HSC Sleipner, 1999



Figure 6.1 Bilde av Store Bløksen sett mot sør





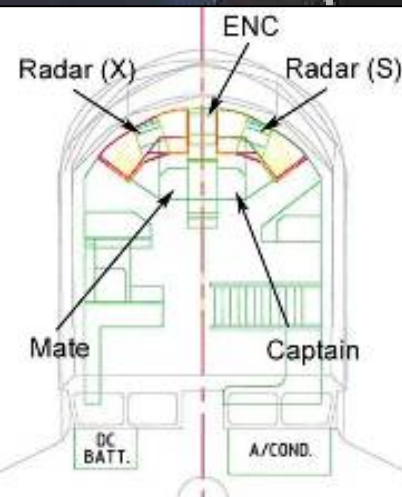
Figur 6.1 Bilde av Store Bloksen sett mot øst⁶⁸

Lille and Store Bloksen in the middle ground to the left, in the background Oksøskallen and Lyngsøy

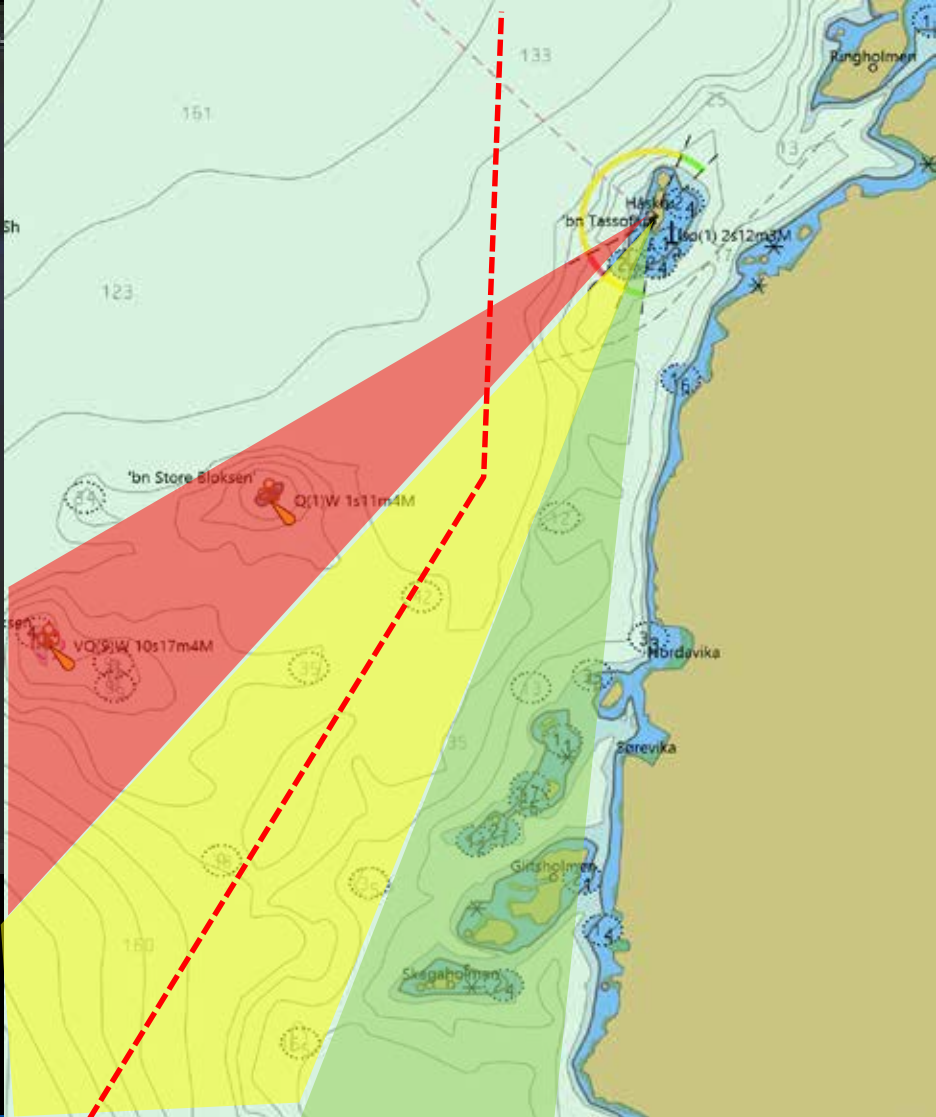
Håskru light.

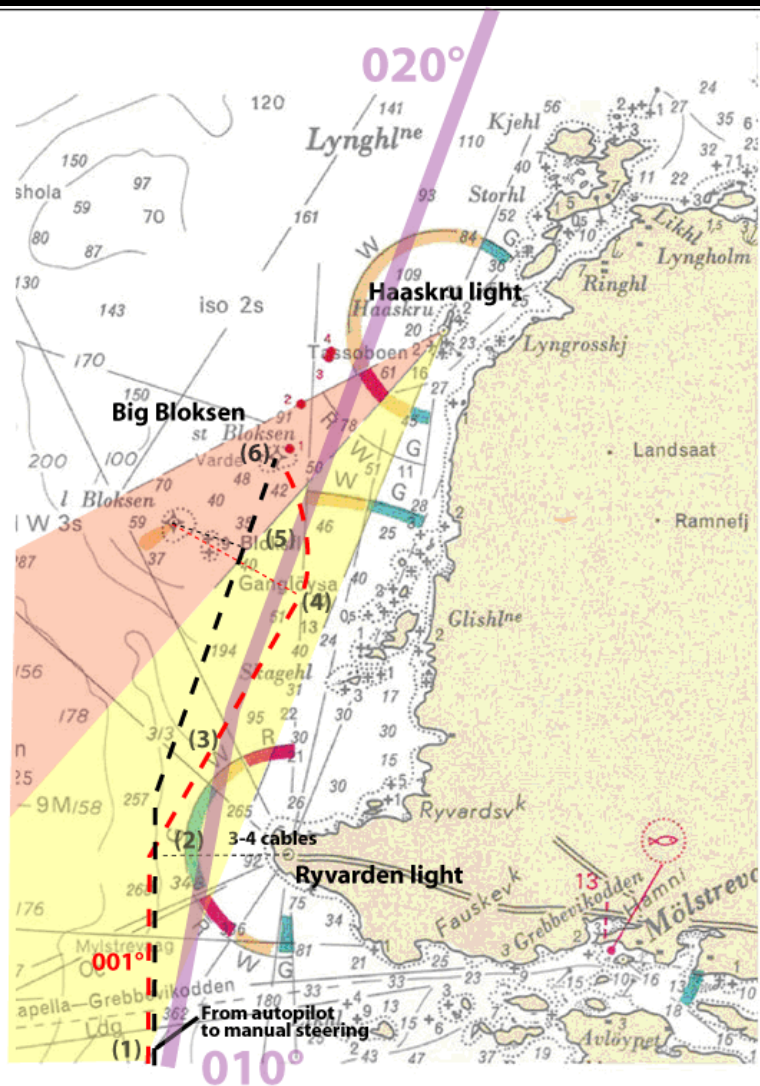
Sleipnerulykken: Skjærene i venstre bakgrunn ligger midt i skipsleden

(c) Eirik Hustvedt -HT



The identical bridge on Sleipner's sister ship Draupner





Positions of the wreckage:

1. Starboard Main Engine
2. Main Section of the Ship
3. Panels
4. The Bow Section

- - - The course according to the captain
- - - The course according to the court
- The course in the passage plan





Captain Jason Ikiadis, right, and First Officer Nikos Ninios on the bridge of the Azamara Journey. (Photo Eric Wynne)
<http://thechronicleherald.ca/titanic/slideshow/83244-azamara-journey>

MSPs	Information items
1 IS	<ul style="list-style-type: none"> • The position, identity, intention and destination of vessels; • Amendments and changes in promulgated information concerning the VTS area such as boundaries, procedures, radio frequencies, reporting points; • The mandatory reporting of vessel traffic movements; • Meteorological and hydrological conditions, notices to mariners, status of aids to navigation; • Maneuverability limitations of vessels in the VTS area that may impose restrictions on the navigation of other vessels, or any other potential hindrances: or • Any information concerning the safe navigation of the vessel.
2 NAS	<ul style="list-style-type: none"> • Risk of grounding; • Vessel deviating from the recommended track or sailing plan; • Vessel unsure of its position or unable to determine its position; • Vessel unsure of the route to its destination; • Assistance to a vessel to an anchoring position; • Vessel navigational or maneuvering equipment casualty; • Inclement conditions (e.g. low visibility, high winds); • Potential collision between vessels; • Potential collision with a fixed object or hazard; • Assistance to a vessel to support the unexpected incapacity of a key member of the bridge team, on the request of the master.
3 TOS	<ul style="list-style-type: none"> • vessel movements need to be planned or prioritized to prevent congestion or dangerous situations; • special transports or vessels with hazardous or polluting cargo may affect the flow of other traffic and need to be organized; • an operating system of traffic clearances or sailing plans, or both, has been established; • the allocation of space needs to be organized; • mandatory reporting of movements in the VTS area has been established; • special routes should be followed; • speed limits should be observed; • the VTS observes a developing situation and deems it necessary to interact and coordinate vessel traffic; • nautical activities (e.g. sailing regattas) or marine works in-progress (such as dredging or submarine cable-laying) may interfere with the flow of vessel movement.
4 LPS	<ul style="list-style-type: none"> • berthing information; • availability of port services; • shipping schedules; • meteorological and hydrological data.
5 MSI	<ul style="list-style-type: none"> • National Hydrographic Offices, for navigational warnings and chart correction data; • National Meteorological Offices, for weather warnings and forecasts; • Rescue Co-ordination Centres (RCCs), for shore-to-ship distress alerts; • The International Ice Patrol, for Oceanic ice hazards.

... and 11+ more...

Integrated
Navigation
System
(INS)

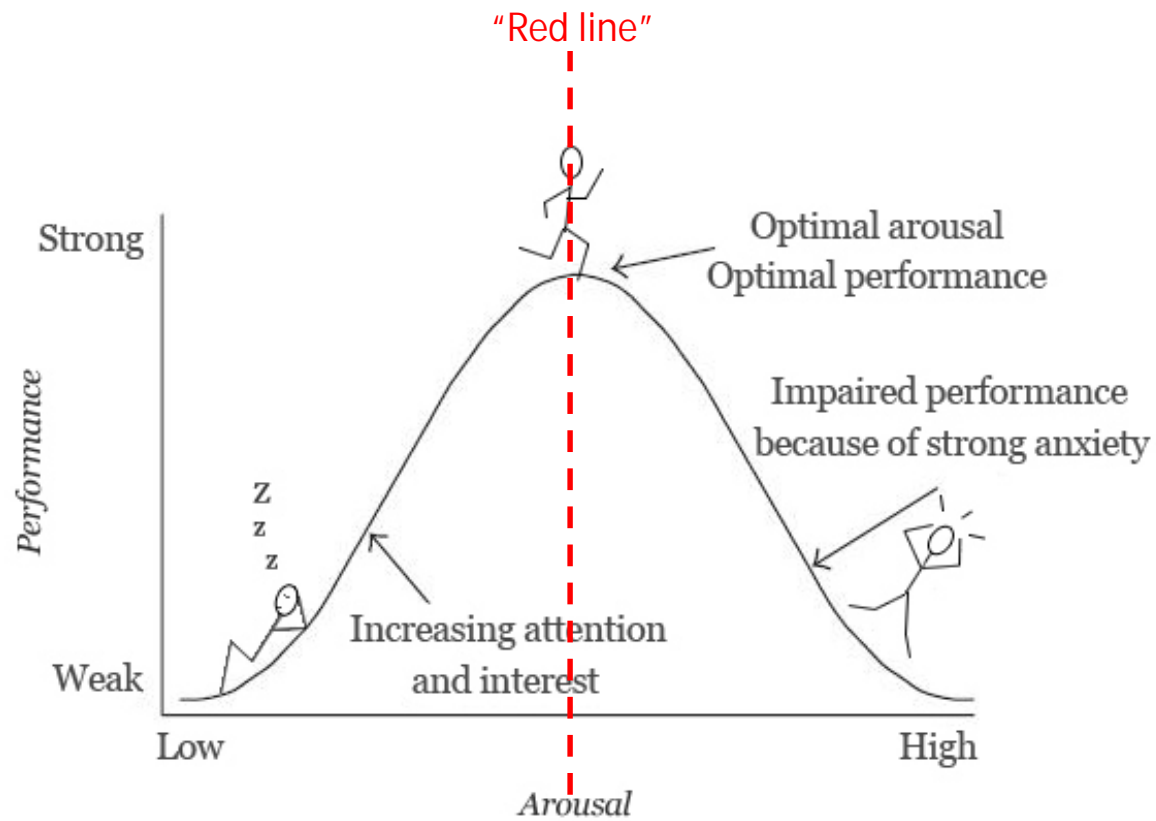


M/V Kong Harlad

Worst case

Unintegrated
Stand Alone
ECDIS





The Yerkes–Dodson law

What causes
loss of control?

Unexpected events
Acute time pressure
Not knowing what
has happened /
what happens /
what will happen
Not knowing what
to do
Not having the
necessary
resources



Being in control of a
process means:

Knowing what will happen
Knowing what has happened

What can help maintain
or regain control?

Sufficient time
Anticipation of
future events
Knowing what has
happened and what
happens
Limited task load
Clear alternatives
or procedures
Capacity to
evaluate and plan

The deviation-amplifying loop (Maruyama, 1963)

Low predictability

more time is needed to make sense of what is going on and decide on the proper control actions

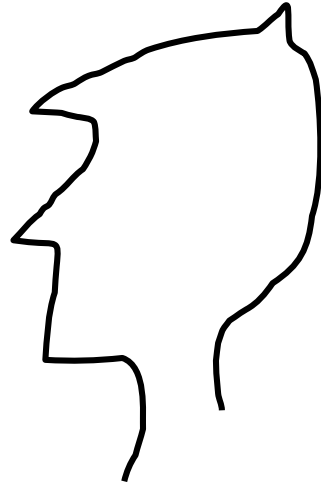
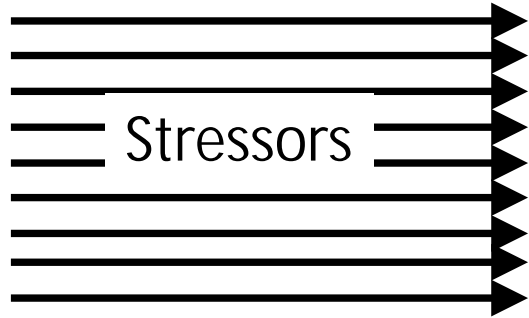


Inadequate time

not possible to develop an adequate understanding of what is going on. (Control actions more likely to fail.)

Maruyama, M. (1963). The second cybernetics: Deviation-amplifying mutual processes. *American Scientist*, 55, 164-179

Stress Component Effects (passing the "Red line")



Coping techniques

- Recrute ressources ("try harder")
 - Remove stressors
 - Strategic adaptation (change goals)
 - Do nothing
-
- Selective attention ("tunnelling")
 - Working memory loss
 - Preservation (confirmation bias)
 - Coping

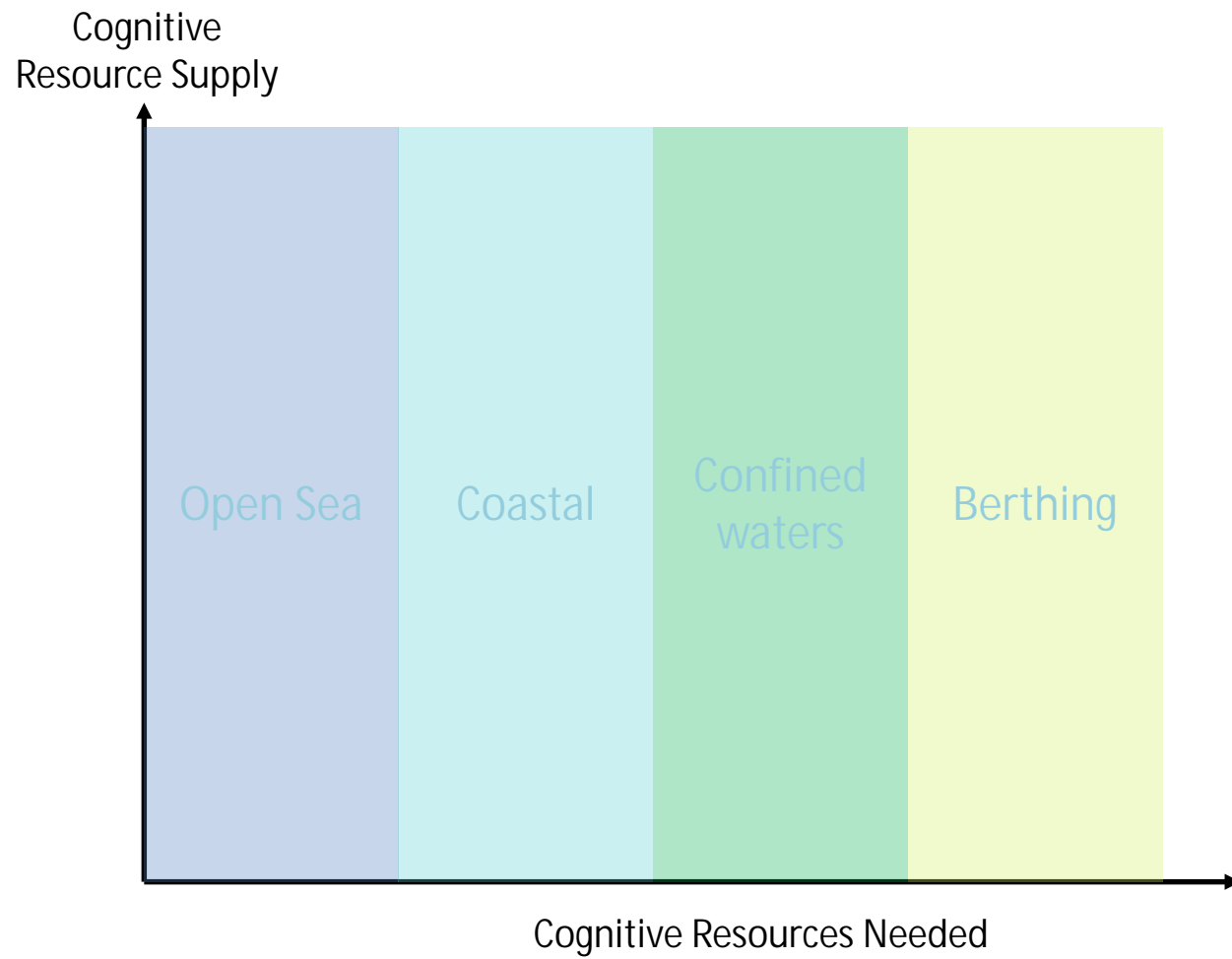
Stress Remediation

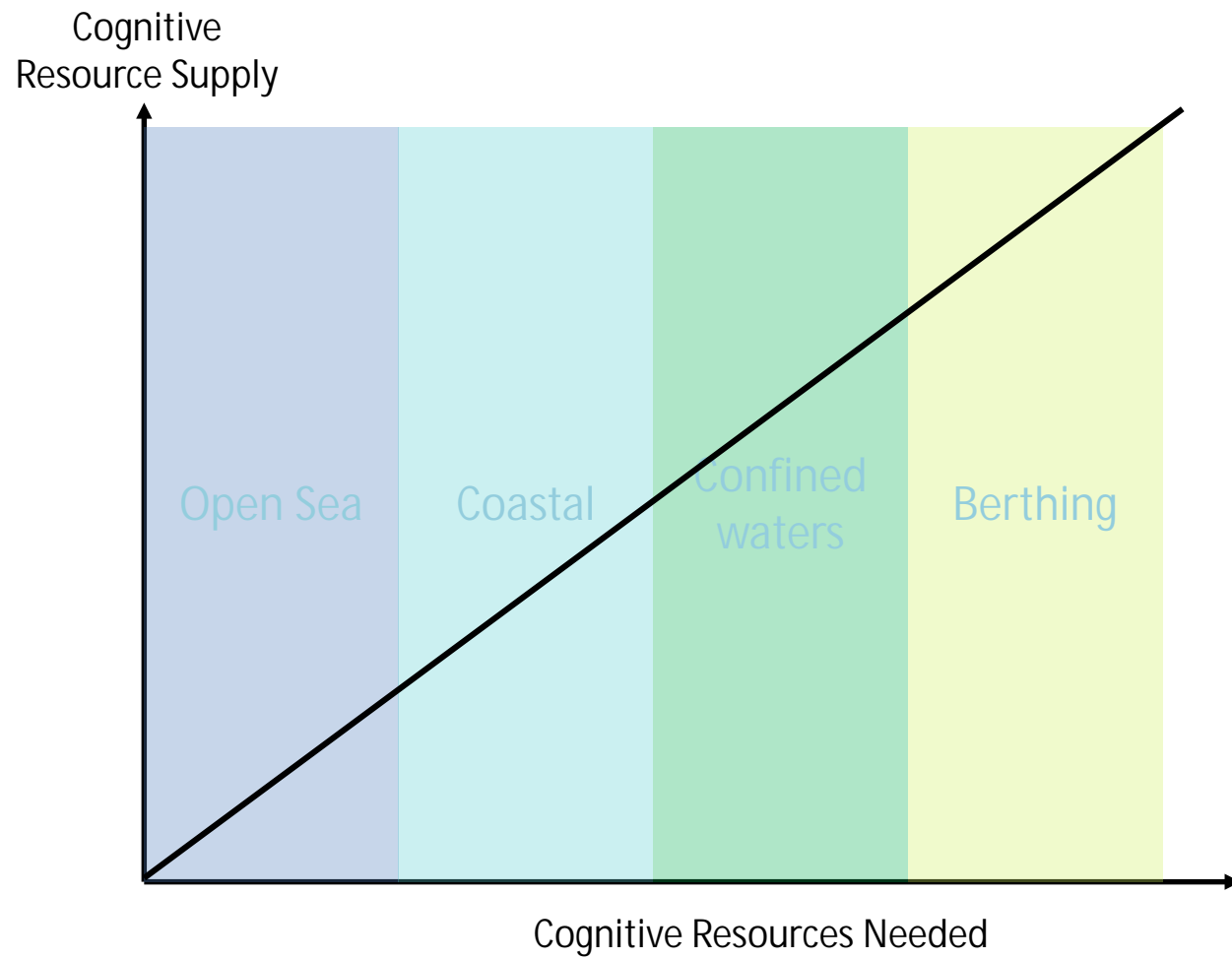
- Environmental solutions (e.g. remove noise)
- Personal solutions (e.g. training)
- Design solutions:
 - Decluttering (attention narrowing)
 - Organisation of information (unsystematic scanning)
 - Move from textual to graphic presentation (faster parallel processing)
 - Minimize need to keep info in memory (“knowledge in the world”)
 - Compatibility between response and mental model (Ecological Interface Design)
 - Design of emergency procedures
 - Avoid arbitrary symbols

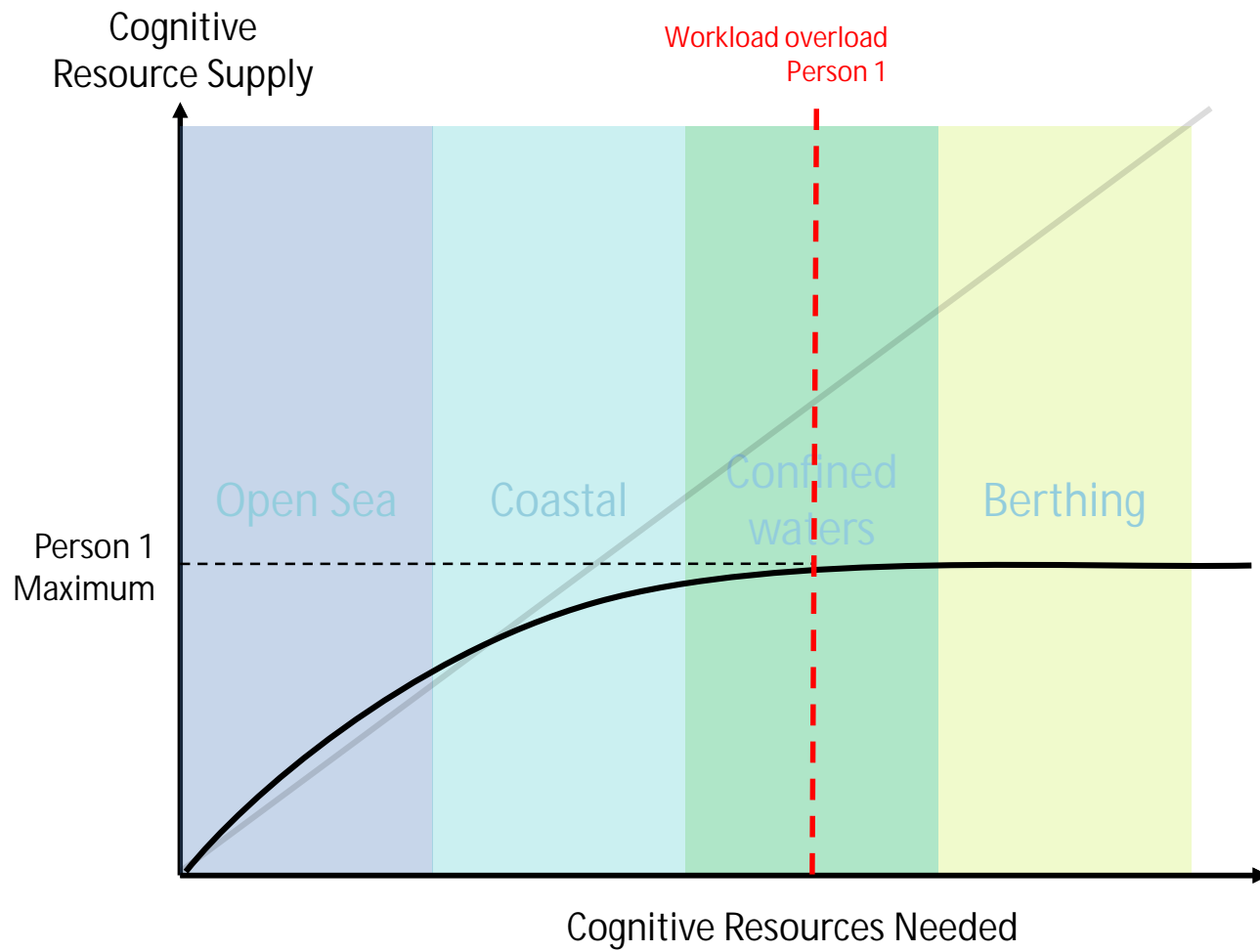
Cognitive
Resource Supply

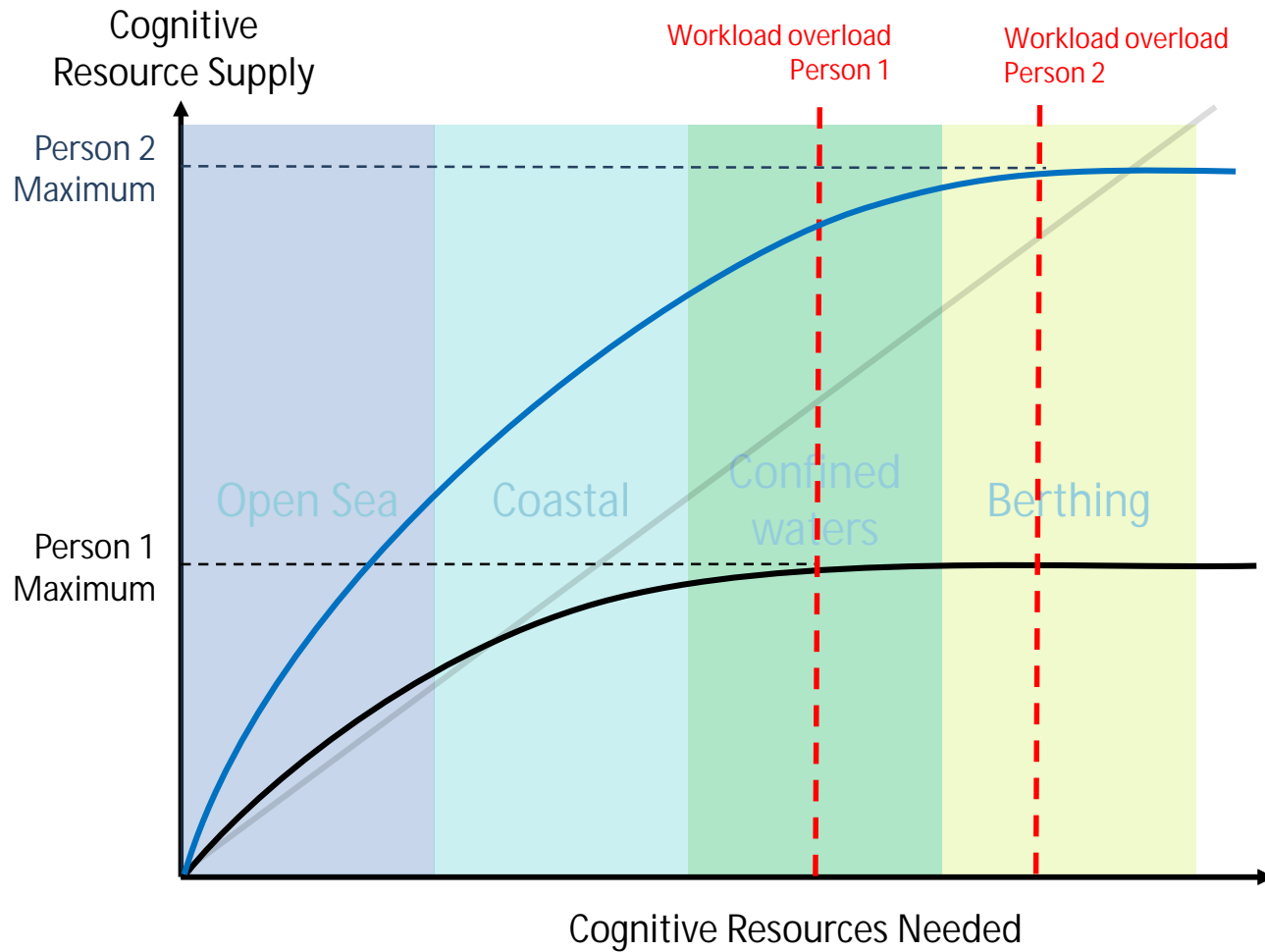


Cognitive Resources Needed



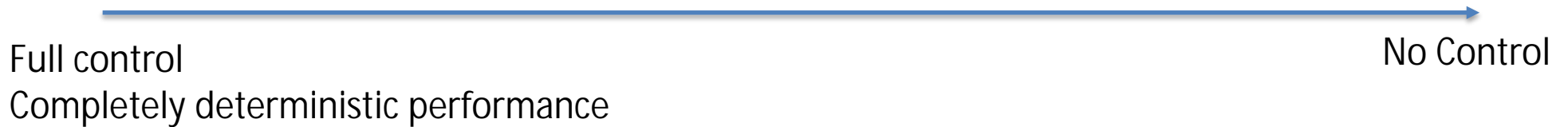






Control characterises the orderliness of performance and the way in which competence is applied

Control



Hollnagel, E & Woods, D.D. (2005). *Joint Cognitive Systems: Foundations of Cognitive Systems Engineering*. CRC Press

Contextual Control Model (COCOM), Erik Hollnagel, 2005

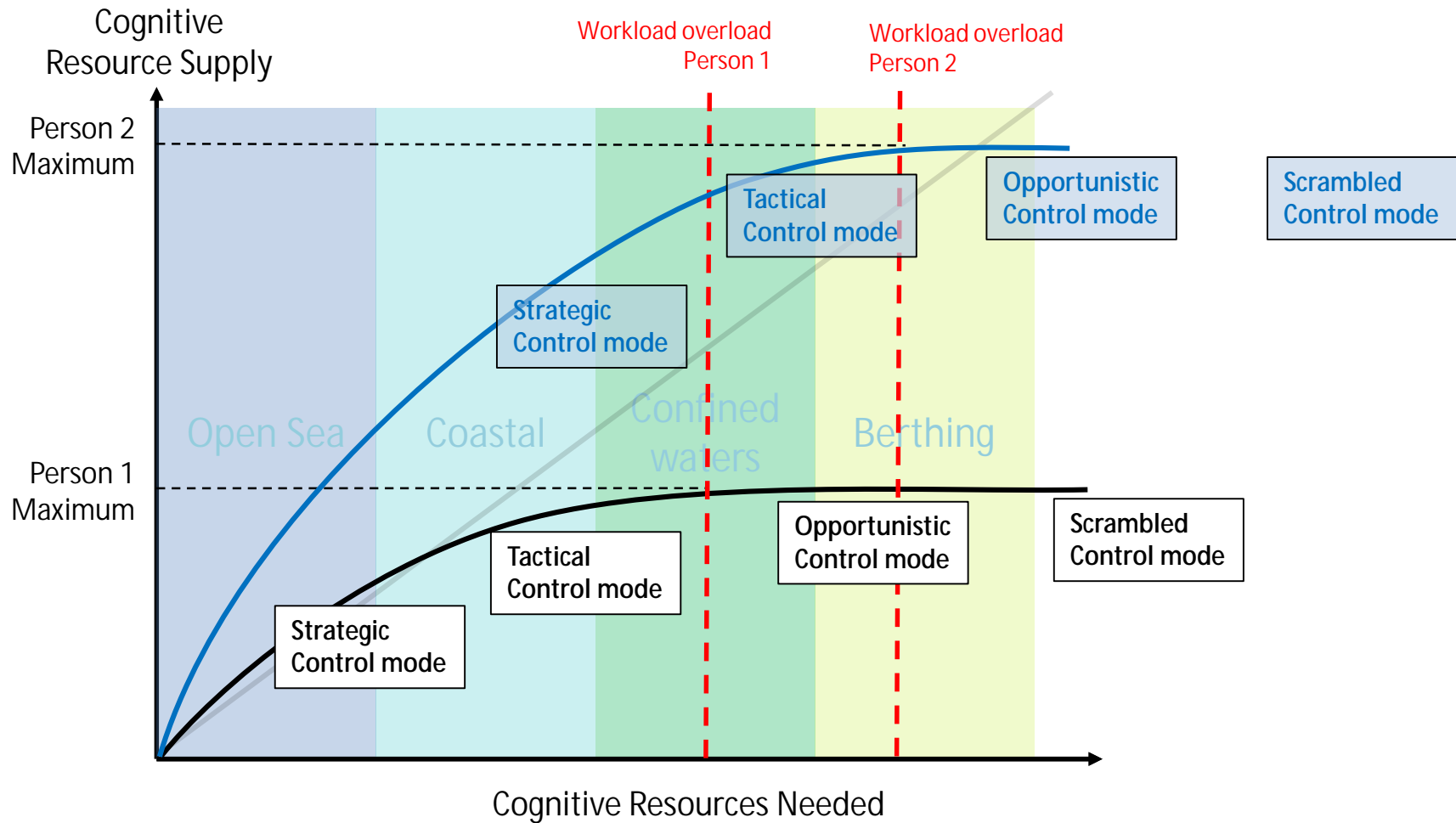


Hollnagel, E & Woods, D.D. (2005). *Joint Cognitive Systems: Foundations of Cognitive Systems Engineering*. CRC Press

Contextual Control Model (COCOM), Erik Hollnagel, 2005

Control mode	Number of goals	Subjectively available time	Evaluation of outcome	Selection of action
Strategic	Several	Abundant	Elaborate	Based on modes/predictions
Tactical	Several (limited)	Adequate	Detailed	Based on plans/experience
Opportunistic	One or two (competing)	Just adequate	Concrete	Based on habits/association
Scrambled	One	Inadequate	Rudimentary	Random

Hollnagel, E & Woods, D.D. (2005). *Joint Cognitive Systems: Foundations of Cognitive Systems Engineering*. CRC Press



Contextual Control Model (COCOM), Erik Hollnagel, 2005

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Hollnagel, E & Woods, D.D. (2005). *Joint Cognitive Systems: Foundations of Cognitive Systems Engineering*. CRC Press

"Back bridge"
2015

P&O North Sea Ferries' M/V Pride of Hull

thomas.porathe@ntnu.no

 NTNU

Contextual Control Model (COCOM), Erik Hollnagel, 2005

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Integrated
Navigation
System
(INS)



M/V Kong Harlad

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MV Rena, N.Z. 2011

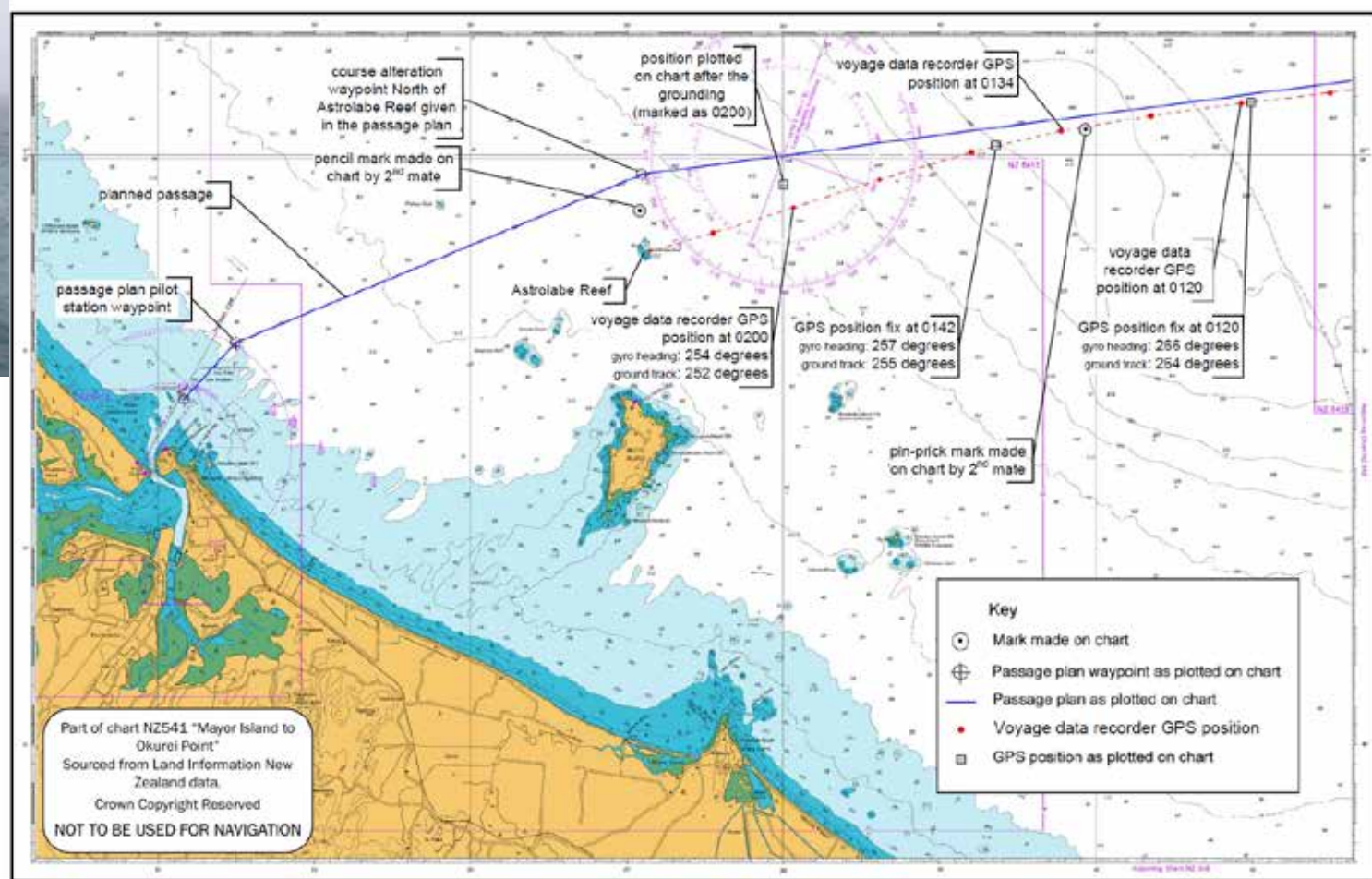


Figure 3
Part of chart NZ541 showing passage plan (course line), plotted positions and voyage data recorder GPS positions on approach to Tauranga



MV Rena, N.Z. 2011

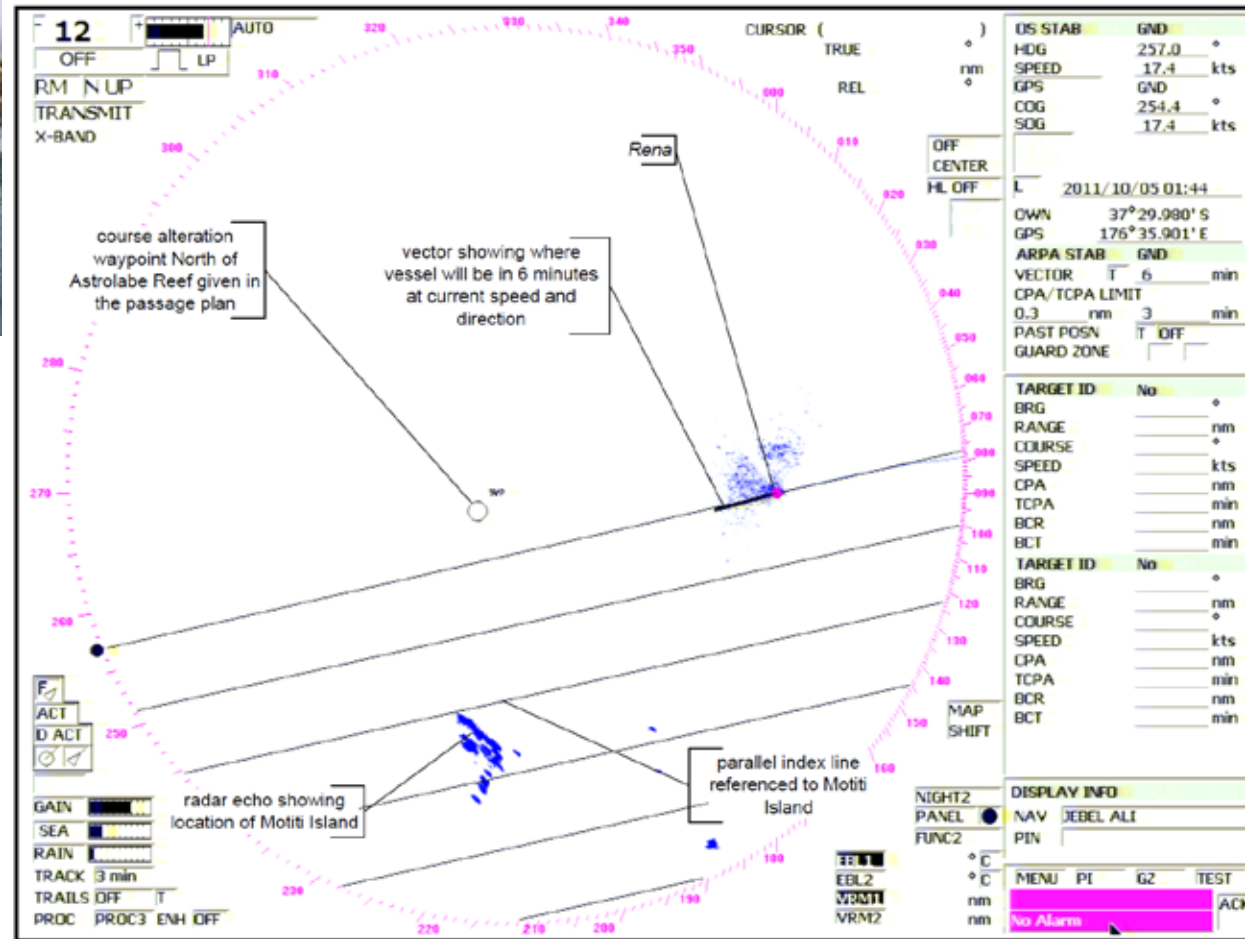
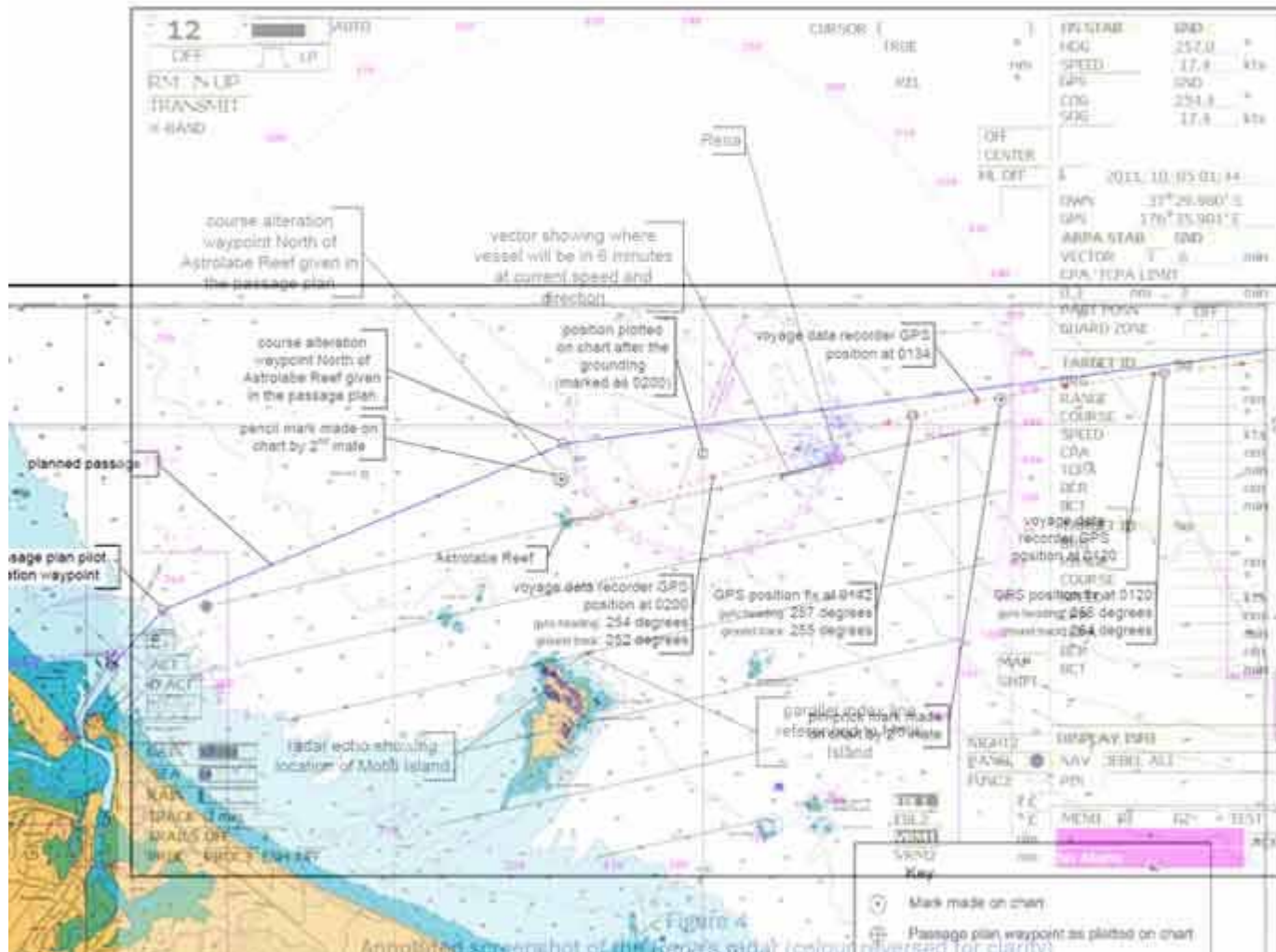


Figure 4
Annotated screenshot of the *Rena*'s radar (colour reversed for clarity)



Contextual Control Model (COCOM)

(Erik Hollnagel, 2005)

Control mode	Number of goals	Subjectively available time	Evaluation of outcome	Selection of action
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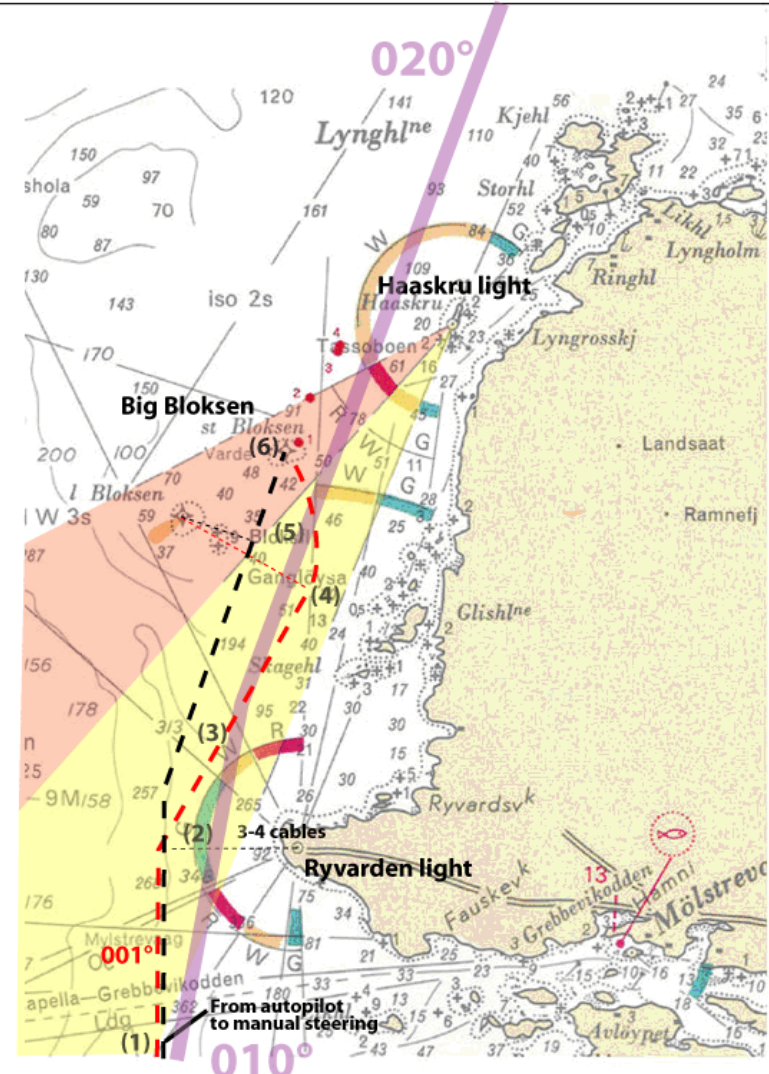
Hollnagel, E & Woods, D.D. (2005). *Joint Cognitive Systems: Foundations of Cognitive Systems Engineering*. CRC Press

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Hollnagel, E & Woods, D.D. (2005). *Joint Cognitive Systems: Foundations of Cognitive Systems Engineering*. CRC Press

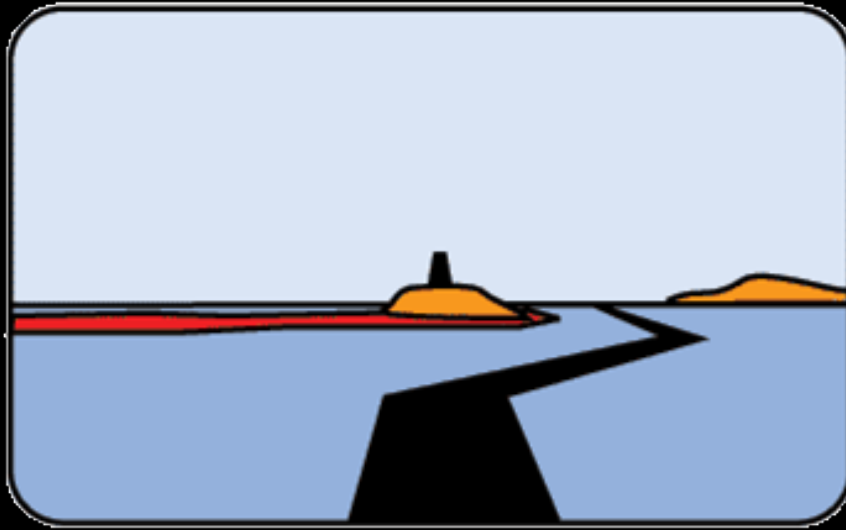


Positions of the wreckage:

1. Starboard Main Engine
2. Main Section of the Ship
3. Panels
4. The Bow Section

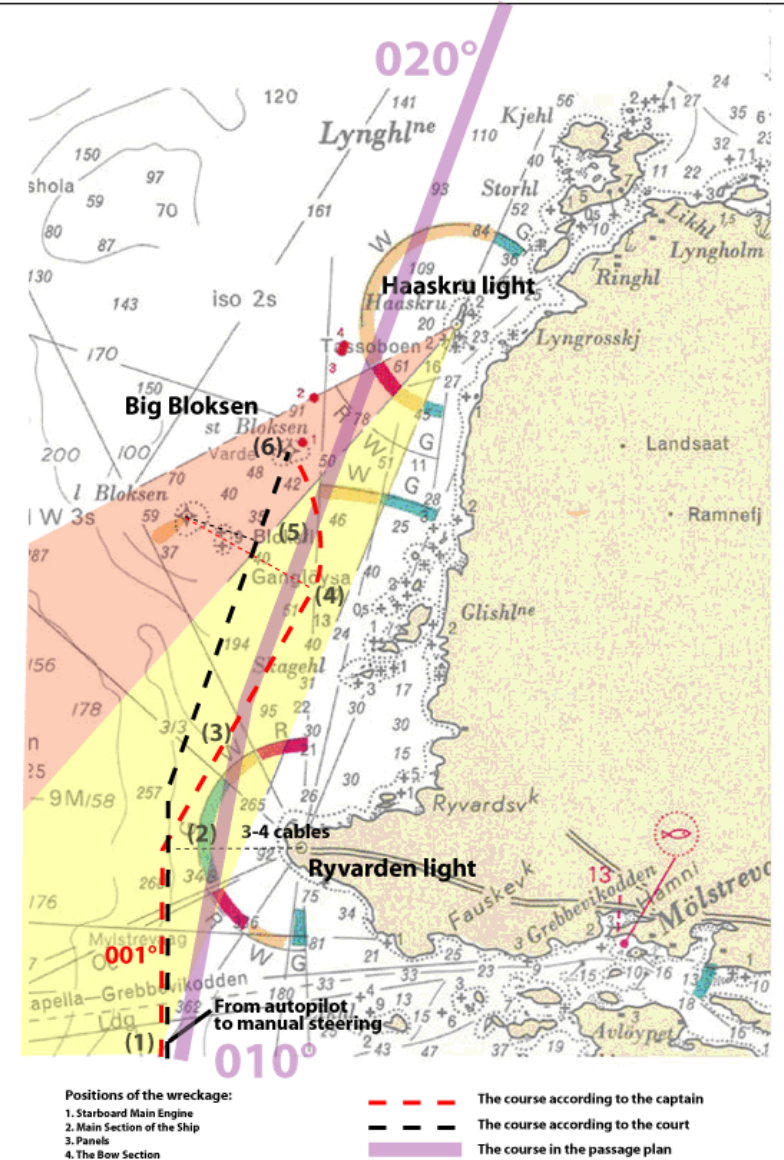
- - - The course according to the captain
- - - The course according to the court
— The course in the passage plan

From autopilot to manual steering



Porathe, 2006

Egocentric 3D chart view
(in conning display or as HUD/HMD)



CARGO SHIP 2

SPEED: 15...

HEADING: 21°



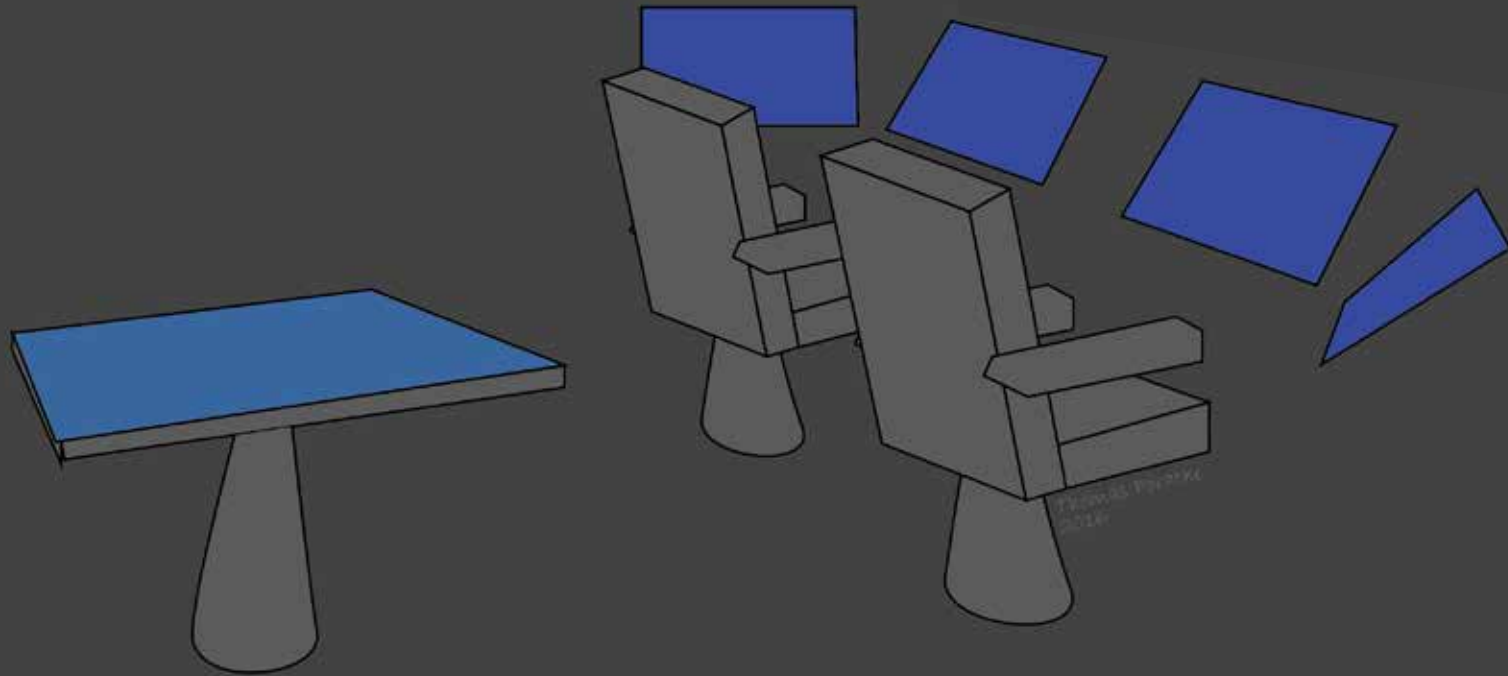
<https://www.flickr.com/photos/rolls-royceplc/15354513854/in/set-72157647334399764/>



thomas.porathe@ntnu.no



Where do we display the new e-Navigation information?

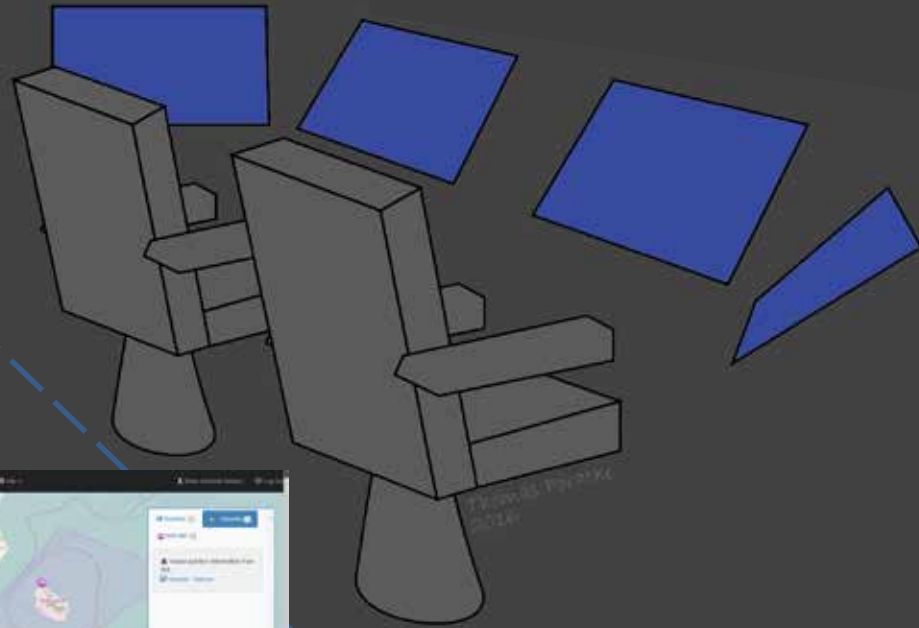
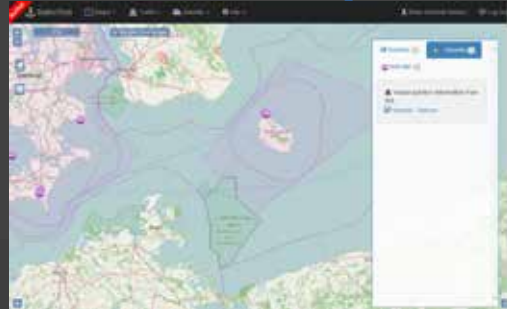


Strategic navigation

"Back bridge"

(Electronic table, iPad, LapTop, ...)

Most e-Nav information



Electronic chart tables OSMOS project

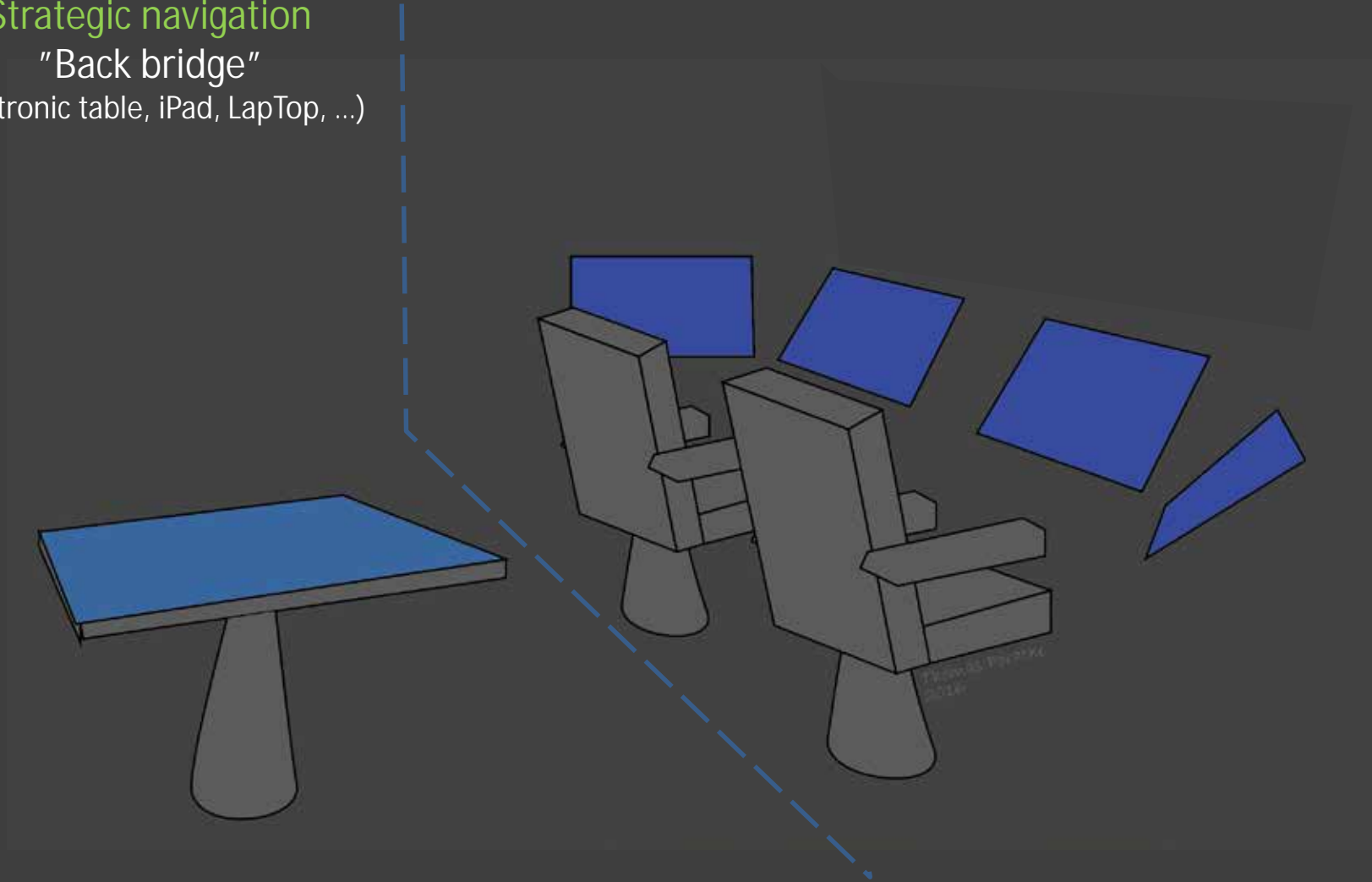
Focus group with captains
Chalmers 2013



Strategic navigation

"Back bridge"

(Electronic table, iPad, LapTop, ...)



Strategic navigation

"Back bridge"

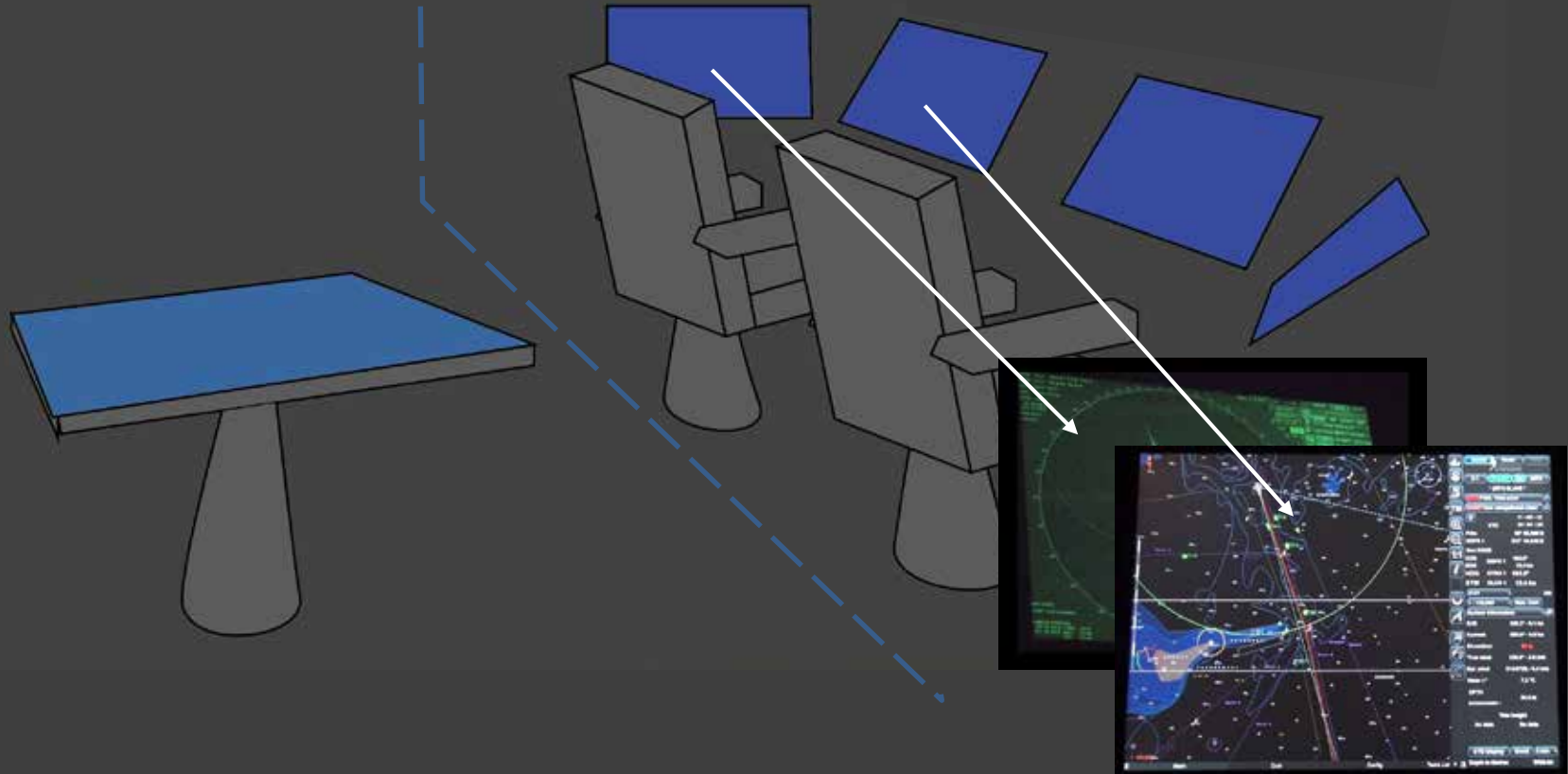
(Electronic table, iPad, LapTop, ...)

Tactical navigation

"Front bridge"

(INS)

Certain e-Nav information



ECDIS

Radar





ECOM Radar

3:1 **CHART** **APPS**

"(DRY) SLAVE"

CHART Non navigational chart

11 - 05 - 12
18 : 01 : 83

Prm UTC
56° 56.588 N
DOPS 1 011° 46.948 E

Sec: NONE
COG DOPS 1 162.0°
SOG 15.4 km
HDG GYRO 1 163.0°
STW DLOG 1 15.4 km

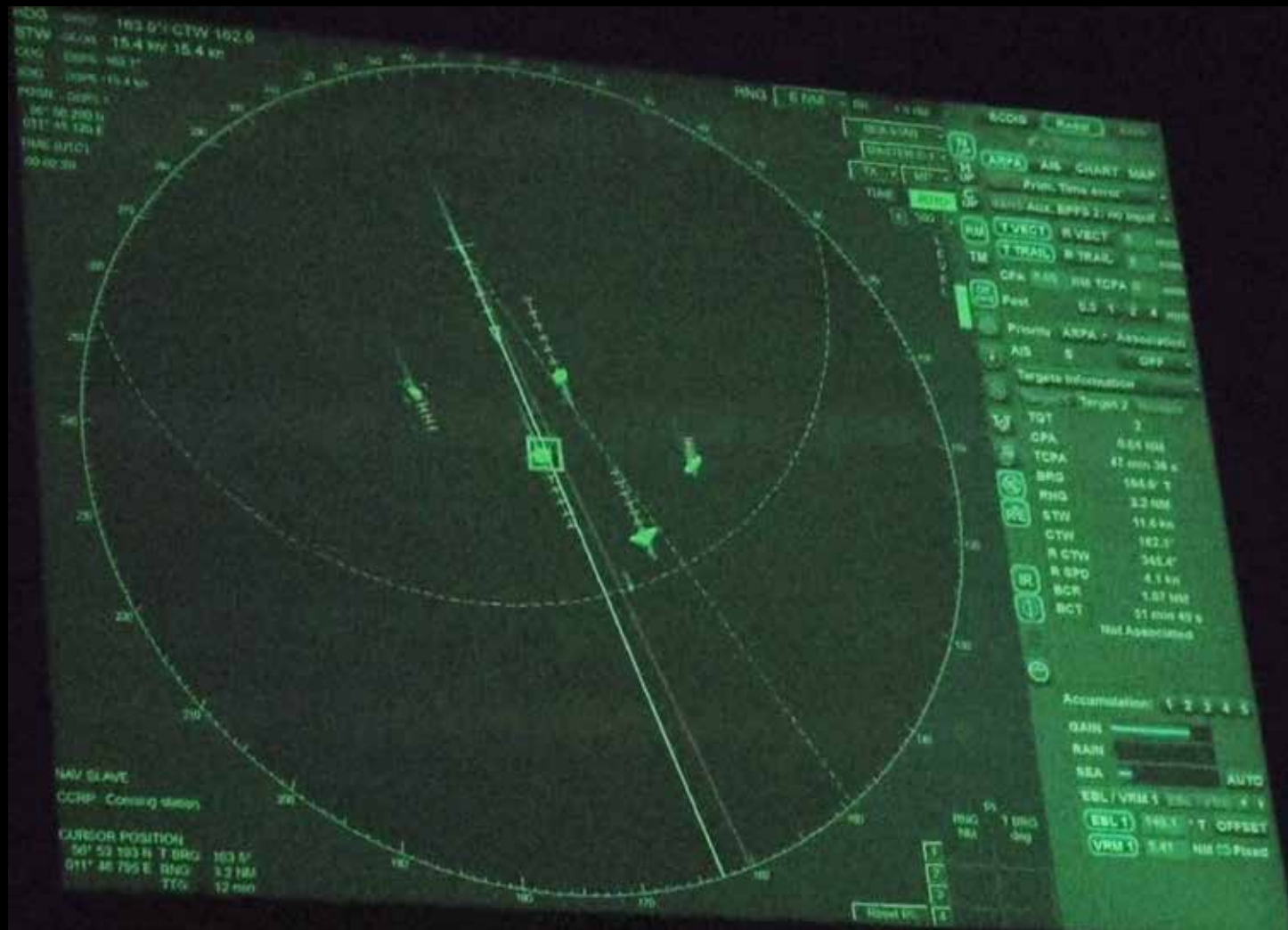
d101 OM
1 : 150,000 Man. Corr.

System information

Drift 328.3° - 0.1 km
Current 000.0° - 0.0 km
SE contour 30 m
True wind 225.0° - 2.6 m/s
Rel. wind 014.0°(S) - 0.4 m/s
Water t° 7.2 °C
DPTH 34.4 m
ECHOSOUNDER 1
Tide height
No data No data

STD Display **Event** **3 min**

Depth in Metres WGS-84



Strategic navigation

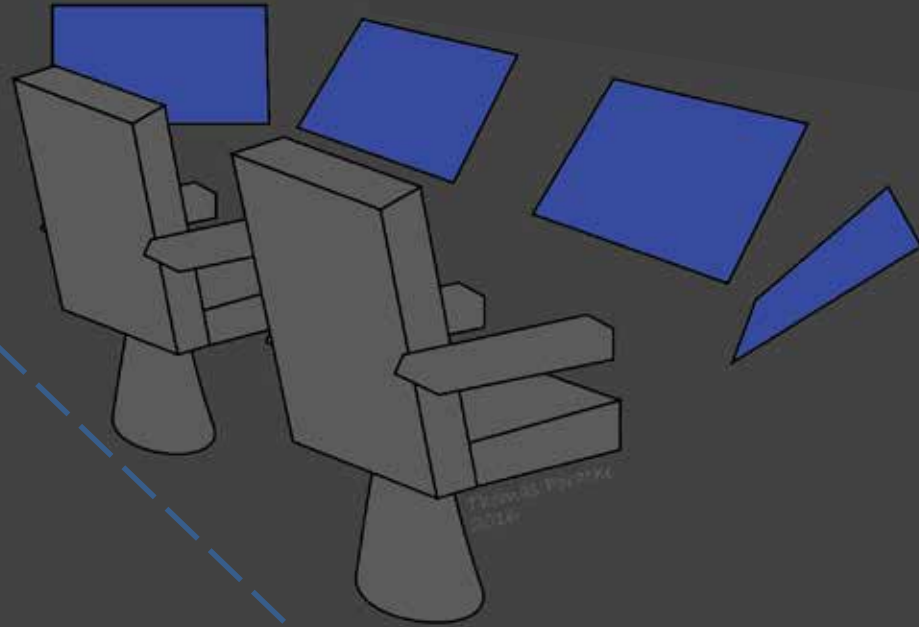
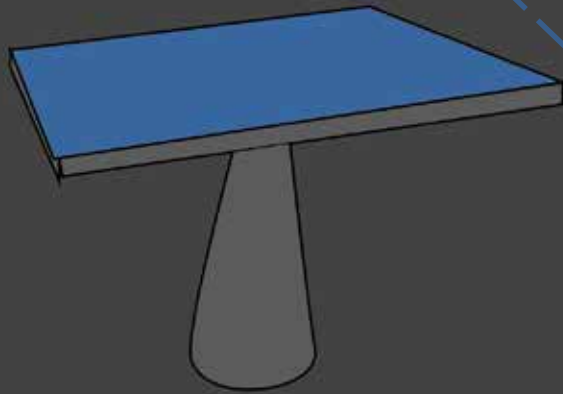
"Back bridge"

(Electronic table, iPad, LapTop, ...)

Tactical navigation

"Front bridge"

(INS)



Strategic navigation

"Back bridge"

(Electronic table, iPad, Laptop, ...)

Tactical navigation

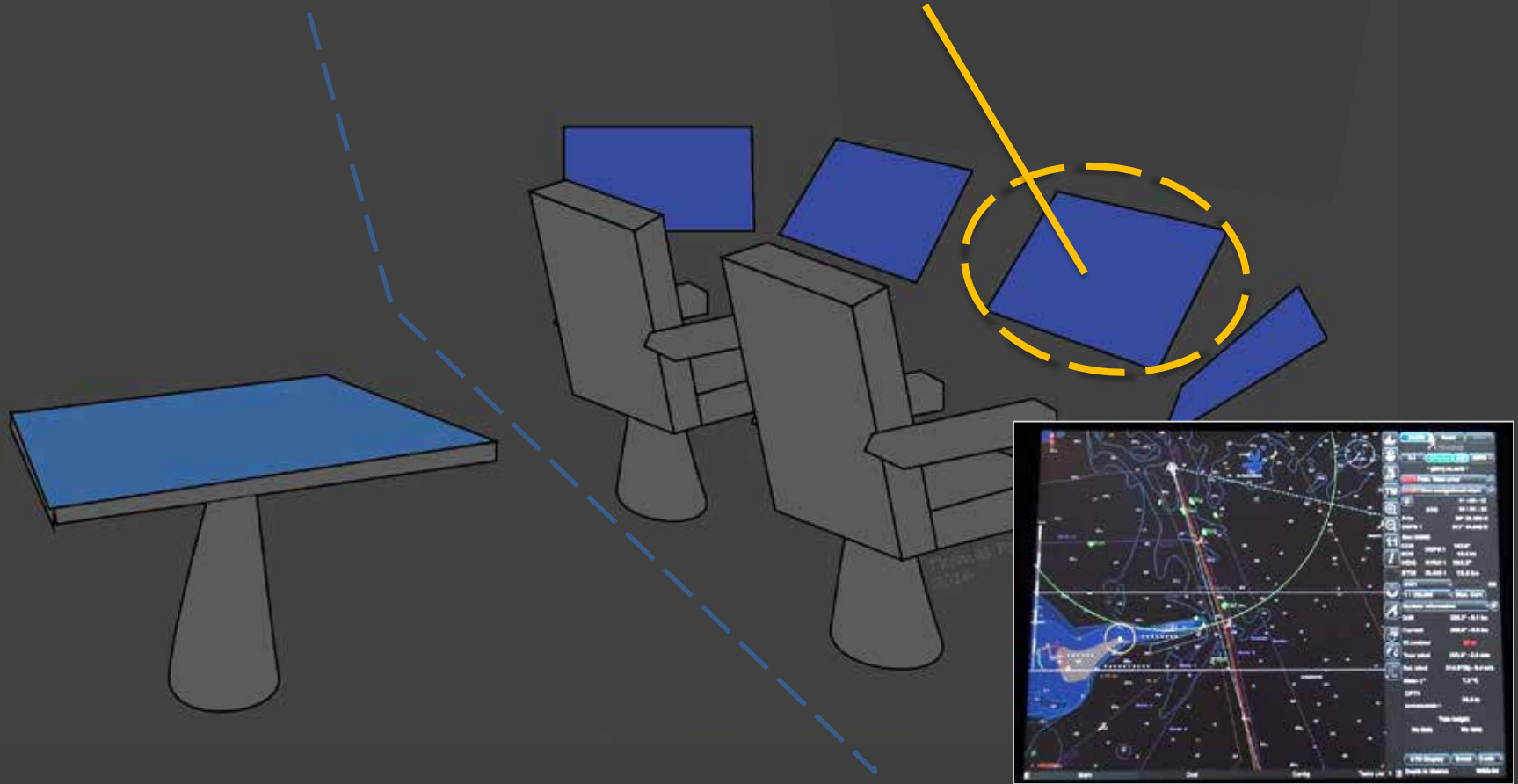
"Front bridge"

(INS)

Opportunistic navigation

One fused simplified display

(Head-up ECDIS with radar overlay)



Strategic navigation

"Back bridge"

(Electronic table, iPad, Laptop, ...)

Tactical navigation

"Front bridge"

(INS)

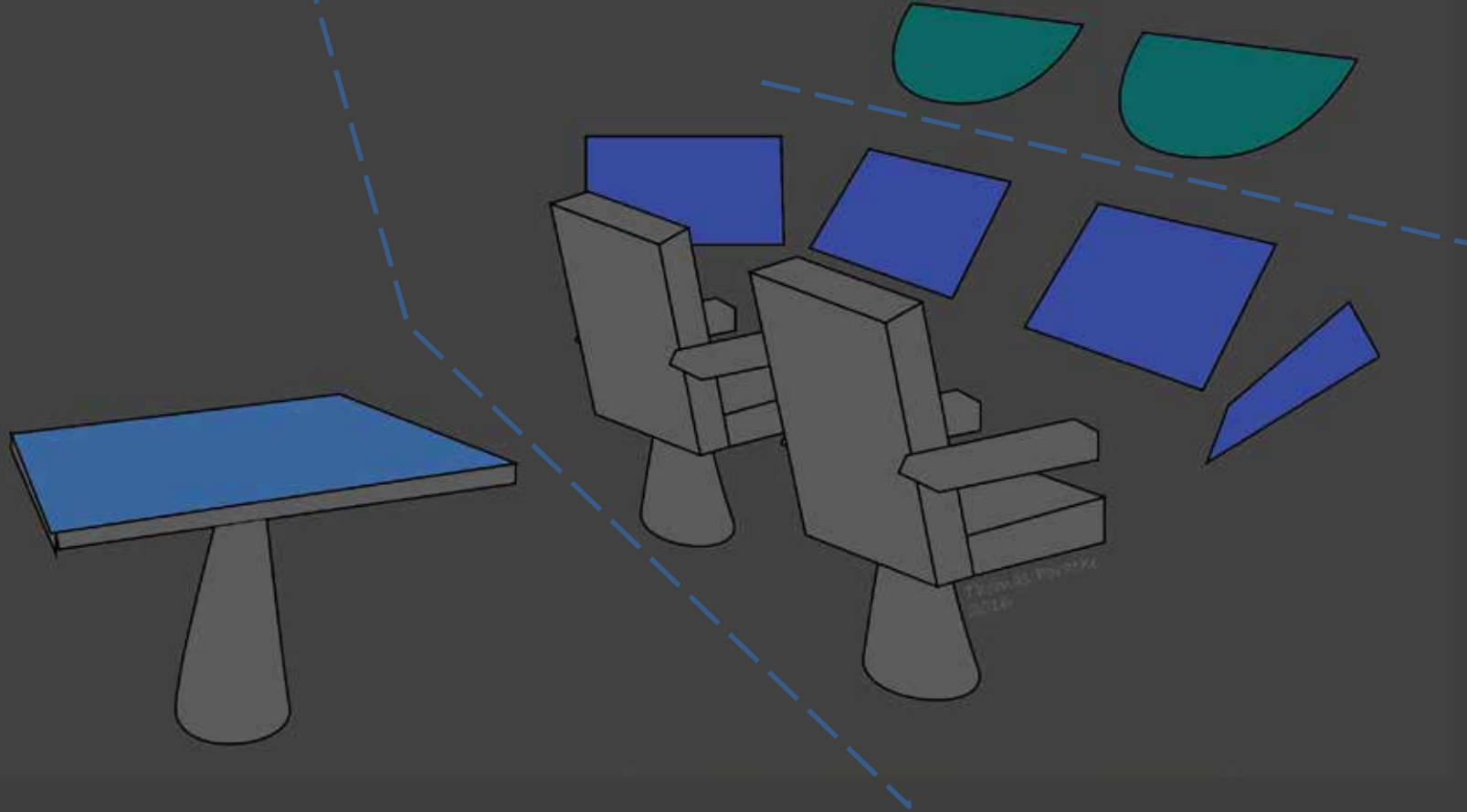
Opportunistic navigation

One fused simplified display

(Head-up ECDIS with radar overlay)

Scrambled navigation

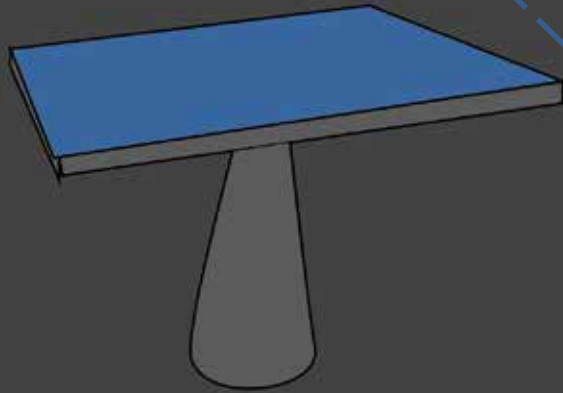
(Conning, HUD, HMD, ...)



Strategic navigation

"Back bridge"

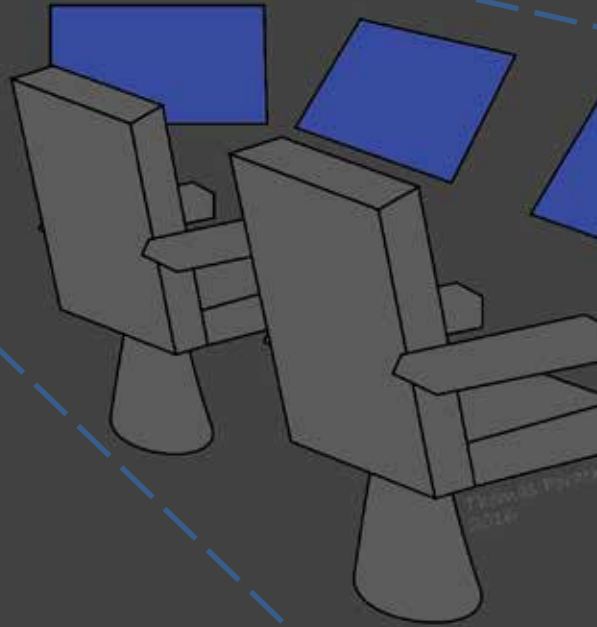
(Electronic table, iPad, LapTop, ...)



Tactical navigation

"Front bridge"

(INS)



Opportunistic navigation

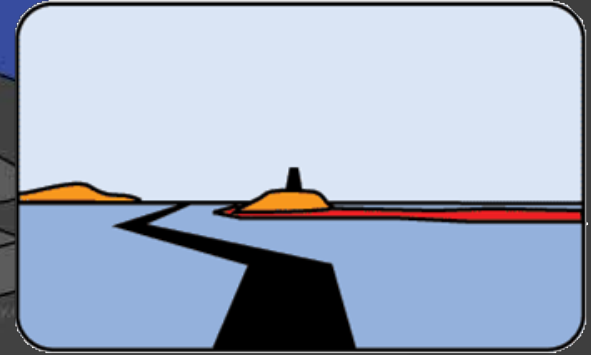
One fused simplified display

(Head-up ECDIS with radar overlay)



Scrambled navigation

(Conning, HUD, HMD, ...)



Strategic navigation

"Back bridge"

(Electronic table, iPad, Laptop, ...)

Tactical navigation

"Front bridge"

(INS)

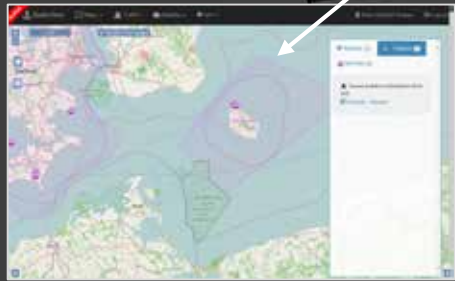
Opportunistic navigation

One fused simplified display

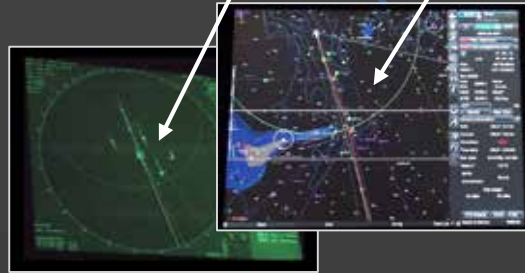
(Head-up ECDIS with radar overlay)

Scrambled navigation

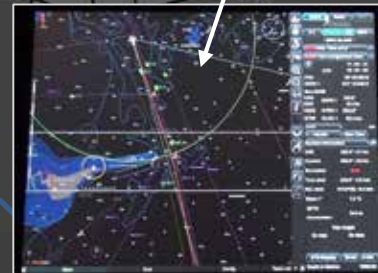
(Conning, HUD, HMD, ...)



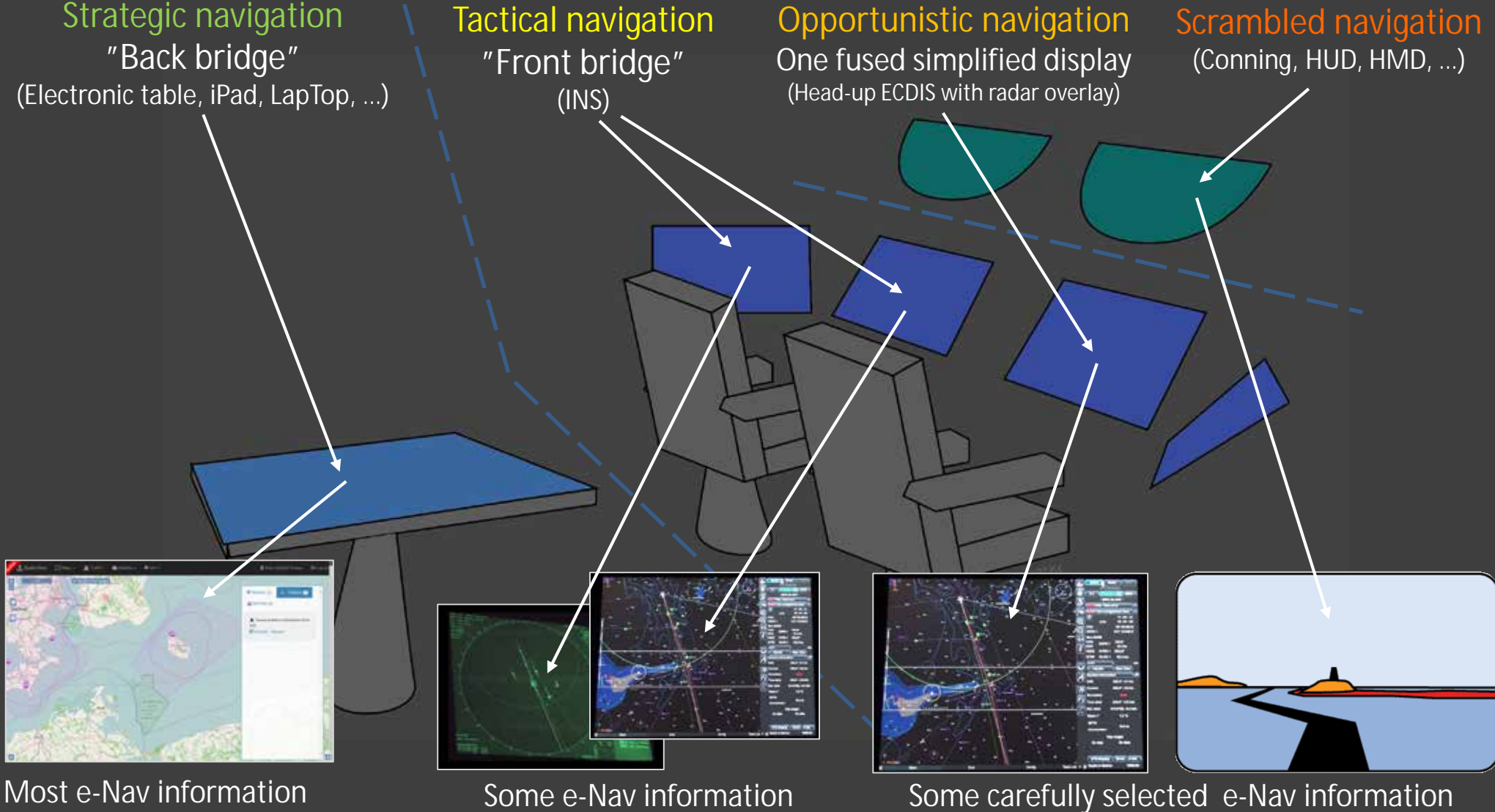
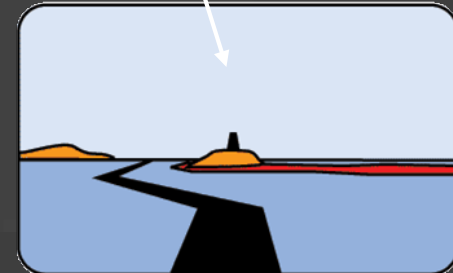
Most e-Nav information

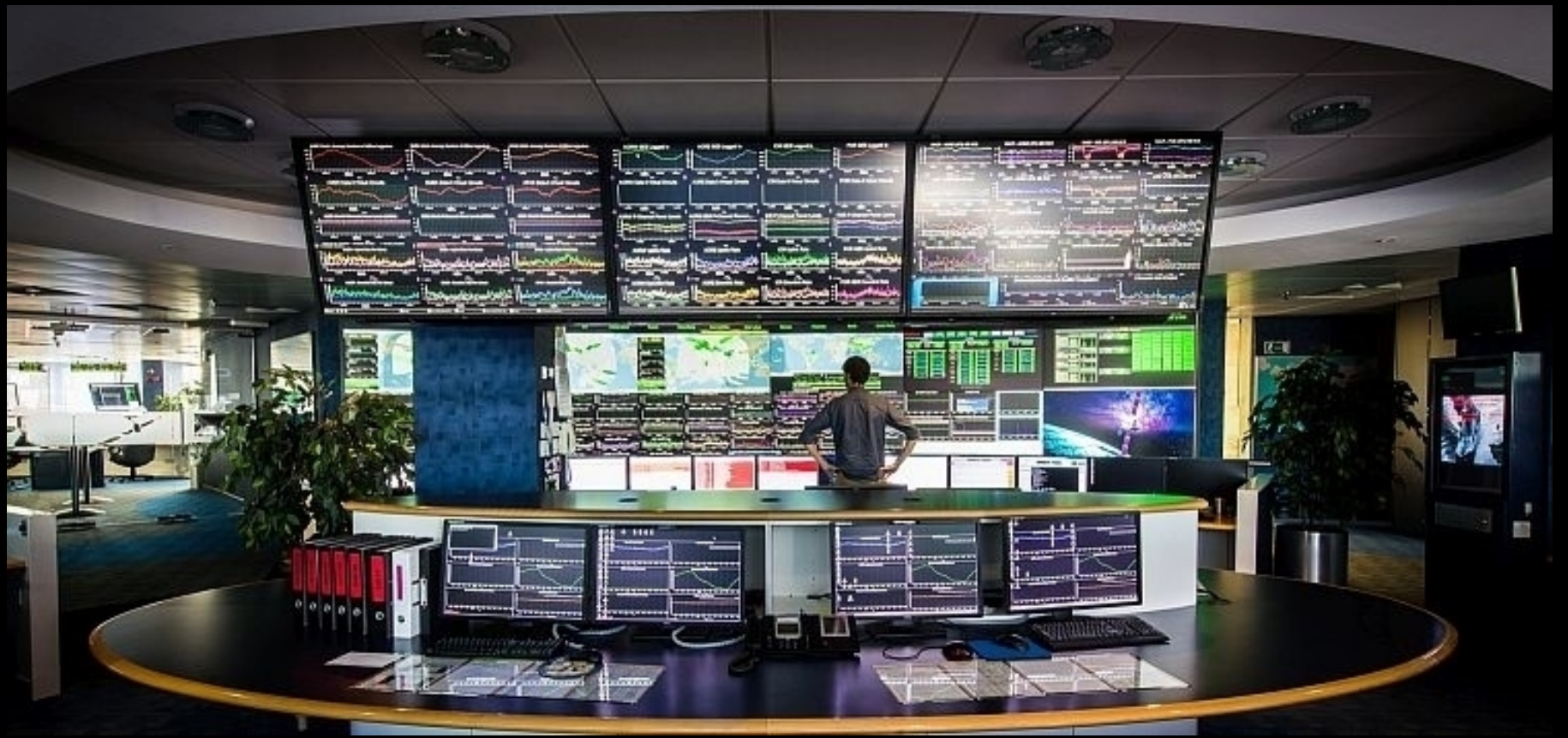


Some e-Nav information



Some carefully selected e-Nav information





Benchmarking ?

"This control room/bridge/radar set is certified for work in strategic-tactical control mode"